Inland Empire Health Plan (IEHP) has noted inconsistencies in reporting of practitioners on the UB-04 claims form. We appreciate the assistance of all Hospitals, Skilled Nursing Facilities and Ancillary Providers to ensure practitioners are reported accurately and completely when billing.

The following fields on the UB-04 require reporting Physician information that is applicable to a patient’s services in your facility.

- Attending Physician
- Referring Physician
- Operating Physician
- Other Operating Physician
- Rendering Physician (EDI claims only)

The values submitted in these fields must represent a “Person”. When reporting practitioner information in these fields, a Type 1 NPI and Last and First Name are required.

Facility, Organizational Names, or any other Entity type values entered in these fields will not be accepted.

Type 2 NPIs and corresponding facility name values will result in a claim rejection. To verify whether an NPI is a Type 1 or Type 2, please visit the NPI Registry website at https://npiregistry.cms.hhs.gov.

As a reminder, all communications sent by IEHP can also be found on our website at:
http://www.iehp.org> Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347 or email ProviderServices@iehp.org