



**To:** Medi-Cal IPAs  
**From:** IEHP – Provider Relations  
**Date:** August 11, 2022  
**Subject:** **Medi-Cal Letter Templates**

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Inland Empire Health Plan (IEHP) has recently posted the following updated Medi-Cal Letter Templates:

- **Member Authorization Letter** (English, Spanish, Chinese and Vietnamese)
- **Coordination of Care Authorization Letter** (English, Spanish, Chinese and Vietnamese)
- **Coordination of Care Terminate Letter** (English, Spanish, Chinese and Vietnamese)
- **Prior Authorization Not Required** (English, Spanish, Chinese and Vietnamese)

IEHP requires that the updated letter templates be incorporated into your workflows as soon as possible. We will begin auditing implementation of the updated templates for letters dated as of **October 1, 2022**.

You can find these letter templates for your immediate access and use on the “Provider Resources – Forms” webpage: [www.iehp.org](http://www.iehp.org) > Providers > Provider Resources > Forms > Medi-Cal Letter Templates or at the following link:

- <https://www.iehp.org/en/providers/provider-resources?target=forms>

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at [Ortega-J2@iehp.org](mailto:Ortega-J2@iehp.org)

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondences.