



A Public Entity

Inland Empire Health Plan



To: All PCPs, Specialists, and Behavioral Health Providers
From: IEHP – Provider Relations
Date: August 29, 2022
Subject: **Final REMINDER: Submit the 2022 Provider Satisfaction Survey**

**The 2022 Provider Satisfaction Survey is in progress
and we want to hear from you!**

Please take a moment to **review your emails from July 8th, 2022.** An email with the survey link was sent “On behalf of Inland Empire Health Plan” **from InlandEmpireHealthPlan@SPHsurvey.com.**

Inland Empire Health Plan (IEHP) deeply values our provider network. We are grateful for your partnership in serving our members and community.

The strong relationship between IEHP and our provider community is built on the assurance that IEHP is always here for you, listening and doing what is right for our members and providers.

IEHP contracted with SPH Analytics to conduct this important survey, now extended through September 2, 2022.

If your office is contacted by SPH Analytics, please share your satisfaction with IEHP’s operations, including the helpfulness of our call center team, how we compare to other health plans and whether you would recommend IEHP to other physicians’ practices.

New this year, we are including e-mail and mailed versions of the survey! Please take advantage of completing the survey electronically or returning the mailed version in the postage-paid envelope provided. Phone surveys are conducted if the written surveys are not returned.

We value your feedback and hope you will take this opportunity to share how IEHP is supporting your practice and offer any recommendations for improvement.

Thank you – your response matters!

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347.