



To: Vision Providers and PCPs
From: IEHP – Provider Relations
Date: September 9, 2022
Subject: **Dilated Retinal Exam (DRE) for Diabetic Members - REMINDER**

Inland Empire Health Plan (IEHP) would like to remind you that the **annual Dilated Retinal Exams (DRE) for Diabetic Members** remains a covered benefit for IEHP pediatric and adult Members diagnosed with diabetes. This service is vital to maintaining and improving the health of our Diabetic Members.

Annual means **once per calendar year**, but no less than nine months since the last DRE. If a comprehensive examination authorization is obtained, a DRE may be performed on the same day if the Member is eligible for the periodic routine eye examination.

PCPs can advise Diabetic Members to contact an IEHP Vision Provider (**not an Ophthalmologist**) in their area to arrange for a DRE. A list of our Vision Providers can be found at:

www.iehp.org > Find a Doctor

Prior to rendering services, IEHP Vision Providers are required to obtain an authorization for a DRE by submitting a DFE/DRE referral on the Provider Portal.

**★ After rendering services, Vision Providers must use
the PCP Vision Report Form
to notify the Member's PCP of any positive or negative results.**

Form available online at:

www.iehp.org > For Providers > Provider Resources > Forms > Vision > PCP Vision Report Form
(PDF)

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:
www.iehp.org > For Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347 or email ProviderServices@iehp.org.