



**To:** All IEHP Providers  
**From:** IEHP – IT Infrastructure Services  
**Date:** September 21, 2022  
**Subject:** **URGENT ATTENTION - Phishing Email Alert**

Inland Empire Health Plan (IEHP) has received multiple reports involving a Phishing email sent to our Providers disguised as a secure IEHP communication. **The phishing email is coming from a [@iehp.org](mailto:iehp.org) email address prompting recipients to provide Office365, Yahoo, Gmail, AOL, etc. usernames and passwords. This email is not from IEHP. IEHP would never request this information from you.**

**If you receive an email that resembles the email to the right:**

- **DO NOT click on any of the links**
- Contact the Provider Call Center at (909) 890-2054 or (866) 223-4347 to report receipt of a phishing email and confirm authenticity of IEHP emails if unsure.
- Delete the email from your inbox.



Erin, Stunmp (Inland Empire Health Plan)  
([erin.stunmp@iehp.org](mailto:erin.stunmp@iehp.org)) has sent you a secured message document.

**To access the secure document.**

Save and open the attachment (Inland Empire Health Plan Provider Document) and follow the instructions to access the document.



Encrypted message from OneDrive secure messaging system

This message is confidential for the use of the addressee only  
[Privacy Statement](#)

Email encryption powered by Office 365, [Learn More](#)  
Microsoft Corporation, One Microsoft Way, Redmond, WA 98052

[Inland\\_Empire\\_Health\\_Plan\\_Provider\\_Document.html](#)

[37.2kB](#)

IT security is actively working to mitigate any findings. **As of now, there is no indication that member or provider information has been disclosed or compromised.**

If you have questions, please reach out to your Provider Service Representative or the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347.

As a reminder, all communications sent by IEHP can also be found on our Provider Portal at:  
[www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondence