
To: All IEHP Dual Choice PCPs
From: Provider Relations
Date: November 17, 2022
Subject: **CoverMyMeds - Prior Authorization Submission Method for Dual Choice Members– Effective January 1, 2023**

Beginning January 1, 2023, the IEHP Provider Portal will no longer support Prior Authorization submissions. **CoverMyMeds** will replace the IEHP Provider Portal for online Prior Authorization submission for IEHP Dual Choice (HMO D-SNP) Members.

- Sign-up link to CoverMyMeds portal: <https://account.covermymeds.com/signup>
- CoverMyMeds vendor questions and support: (866) 452-5017

Providers are urged to enroll as soon as possible to become familiar with the new process and ensure no delays in care. Additional submission options and vendor support contact information can be found at IEHP's pharmacy benefit manager website: <https://www.medimpact.com/forclients/epa-program>

If your office already uses CoverMyMeds for Medi-Cal Rx submissions, there is no additional enrollment needed.

As a reminder, all communications sent by IEHP can also be found on our Provider Portal at: www.iehp.org > For Providers > Plan Updates > Correspondence

If you have any questions, please contact the IEHP Provider Relations Team at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org