



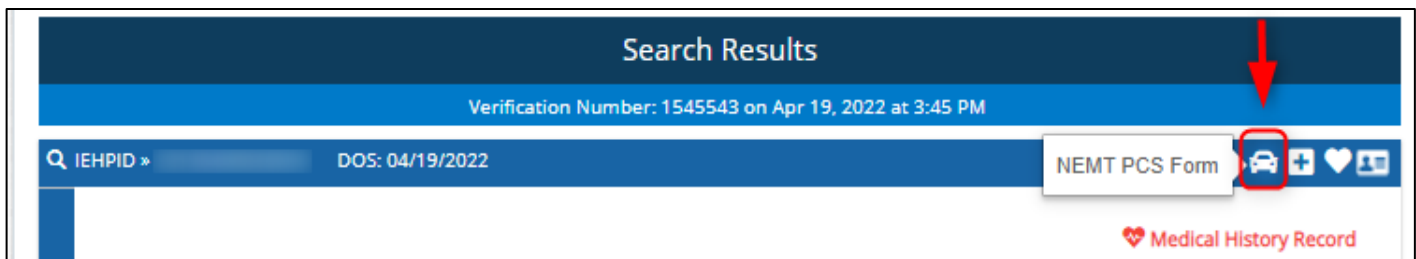
We heal and inspire the human spirit.

To: All PCPs, Specialist, BH Providers and IPAs
From: IEHP – Provider Relations
Date: December 6, 2022
Subject: REMINDER: Physician Certification Statement (PCS) Requirement

Inland Empire Health Plan (IEHP) would like to remind Providers to submit **Physician Certification Statement (PCS)** for Non-Emergency Medical Transportation (NEMT), and Non-Medical Transportation (NMT).

How do I submit a PCS Form online?

Providers who have access to IEHP's secure Provider portal must submit all PCS forms **electronically**. After verifying Member's eligibility through IEHP's secure Provider portal, click on the car icon. Follow the prompts to complete and submit the PCS form. Remember, a current PCS form must be kept on file for Member receiving NEMT.



This process applies to all IEHP Members, regardless of assigned IPA (**excluding Kaiser**) or Line of Business.

If the Provider does not have a registered provider portal account with IEHP, please submit the PCS form via fax to: (909) 912-1049.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054, (866) 223-4347 or email at ProviderServices@iehp.org.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence