



*We heal and inspire the human spirit.*

**To:** Medicare PCPs, Specialists and BH Providers  
**From:** IEHP – Provider Relations  
**Date:** December 19, 2022  
**Subject:** **REMINDER: IEHP DualChoice (HMO D-SNP) begins Jan 2023**

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Inland Empire Health Plan (IEHP) would like to remind Providers that the DualChoice Cal MediConnect plan is sunsetting and will be replaced by **IEHP DualChoice (HMO D-SNP)** January 1, 2023.

**IMPORTANT: Current IEHP Cal MediConnect Members will NOT lose their coverage and will automatically become IEHP DualChoice (HMO D-SNP) Members effective January 1, 2023.**

**Members currently enrolled in IEHP Cal MediConnect DualChoice will remain with you as their IEHP DualChoice Provider and do not need to do anything.**

#### **What is D-SNP?**

Our Dual Eligible Special Needs Plan (D-SNP) is a health plan for Medi-Cal and Medicare eligible individuals who live in San Bernardino and Riverside Counties.

The product is officially named IEHP DualChoice (HMO D-SNP), but we will often refer to it abbreviated as IEHP DualChoice.

#### **How does D-SNP differ from CMC?**

- Members will continue to receive the same level of quality benefits and services they have come to enjoy with CMC, including vision, dental and prescriptions.
- CMC had more requirements Members had to meet for enrollment. There is a chance someone who previously applied for CMC and was declined could now be eligible for D-SNP. **Please encourage your patients who aren't currently enrolled in IEHP DualChoice to call IEHP today for assistance.**

If Members have questions, please ask them to call IEHP at 1-877-273-IEHP (4347), 8am-8pm (PST), 7 days a week, including holidays. TTY users should call 1-800-718-4347.

As a reminder, all communications sent by IEHP can also be found at: [www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)