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To: All Medicare IPAs

From: IEHP – Delegation Oversight

Date: December 21, 2022

Subject: UPDATED! D-SNP Letter Template (Effective January 2, 2023)

Inland Empire Health Plan (IEHP) recently updated the following D-SNP Letter Template to be utilized effective January 2, 2023.

The updated **Detailed Notice of Discharge** letter template is now available in IEHP's threshold languages: English, Spanish, Chinese and Vietnamese.

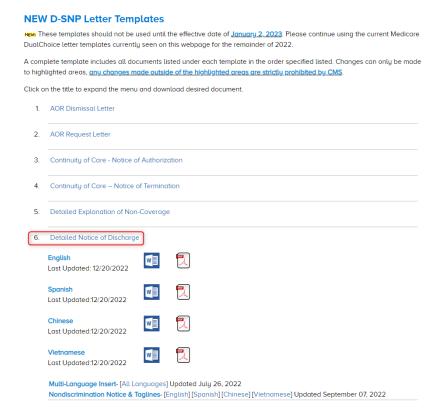
Updates made to the **Detailed Notice of Discharge** letter template are:

- 1. The footer had previously been removed from the model "Form CMS 10066-DND (Exp.12/31/2022) OMB approval 0938-1019."
 - UPDATE: A change has now been made to all letters in SAI360 to reflect the correct footer and includes the "Form CMS 10066-DND (Exp. 12/31/2022) OMB approval 0938-1019."
- 2. In the "According to the Paperwork Reduction Act of 1995" paragraph, the previous version notes that estimated to average is 60 minutes per response, whereas the CMS model states an average of "15 minutes per response."
 - **UPDATE:** All threshold languages uploaded to SAI360 now have the correct "15 minutes per response."

Please continue using the current Medicare DualChoice letter templates posted on the IEHP website for the remainder of 2022.

IEHP requires the new D-SNP letter templates be incorporated into your workflows for the D-SNP transition on <u>January 2</u>, <u>2023</u>. IEHP will begin auditing implementation of the updated template for letters dated as of <u>January 2</u>, <u>2023</u>.

Updated D-SNP letter templates can be found at: <u>www.iehp.org</u> > Providers > Provider Resources > Forms > NEW D-SNP Letter Templates or click here.



As a reminder, all communications sent by IEHP can also be found at: www.iehp.org > For Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347 or email ProviderServices@iehp.org