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To: All IEHP DualChoice Hospitals
From: IEHP – Provider Relations
Date: January 12, 2023
Subject: **IEHP DualChoice (D-SNP) Model of Care Training Requirement**

Inland Empire Health Plan (IEHP) is pleased to announce that **Model of Care (MOC) Training** is now available for IEHP DualChoice IPAs, hospitals, providers, and staff. This training describes the **hospital's roles and responsibilities** as part of an IEHP DualChoice member's care team.

Please refer to **Policy MA_12A6, "Care Management Requirements – Model of Care Training"** for more information.

The MOC training is available in **online learning (HTML)** or **printable (PDF)** formats on IEHP's website through the following links.

- <https://www.iehp.org/en/providers/provider-resources?target=iehp-dualchoice-model-of-care>
- <https://www.iehp.org/en/providers/provider-resources?target=compliance>

IEHP DualChoice (HMO D-SNP) Model of Care Training

The Centers for Medicare & Medicaid Services (CMS), the Department of Health Care Services (DHCS) and the National Committee for Quality Assurance (NCQA) require that IEHP staff and contracted consultants/vendors, our Medicare IPAs, Hospitals/SNFs, and Providers, receive training on the Plan's Model of Care for our D-SNP Members:

- Interdisciplinary Care Team (ICT) Fact Sheet (PDF)
- **IEHP DualChoice (HMO D-SNP) Model of Care Training (PDF)**
- IEHP DualChoice (HMO D-SNP) Model of Care Training (HTML)

*We recommend opening file in: Mozilla Firefox, MS Edge, Chrome or MS Internet Explorer

As a reminder, all communications sent by IEHP can also be found at: www.iehp.org> For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or (866) 223-4347 or email ProviderServices@iehp.org.