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To: IEHP PCPs
From: IEHP – Provider Relations
Date: February 9, 2023
Subject: **New Provider Portal Alert - Inpatient Discharges**

To assist our Providers with Member care post-discharge from hospitals or SNFs, an **Inpatient Discharge alert** has been added to the Portal landing page. The new alert links to the Inpatient Discharge roster. It is important that your team incorporate review of the inpatient discharge roster into their workflow, so Members receive timely follow up appointments with your office.

Welcome to Inland Empire Health Plan's Secure Provider Portal

IEHP's secure Provider Portal will allow you to review your IEHP Members' Health Records, for eligible Providers submit preventive care data through our Pay for Performance (P4P) program, review your claims status and remittance, obtain referrals for IEHP Direct and much more. Stay up to date on the latest IEHP updates and information right here and thank you for your partnership in caring for IEHP Members.



Provider Alerts click here

Inpatient Discharges 1

Inpatient Discharges ←

Members on this list have recently been discharged from a hospital and require a follow up visit. IEHP recommends that this visit is completed no later than the date displayed on the roster below in the "Follow up by" column.



Member/ IEHP ID /Phone	DOB	Discharge	Hospital	Disposition	Primary Diagnosis	Risk Score	Follow up by
		10/11/2022	Loma Linda University Childrens Hospital	Home-Self Care			11/10/2022

★ Please remember that a follow up with a discharged Member must take place by the follow up due date highlighted above.

As a reminder, all communications sent by IEHP can also be found at: www.iehp.org > For Providers > Plan Updates > Correspondences

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org