

Attention: Medical Office Staff



# Comprehensive Practice Optimization Workshop

Thursday, May 4th  
8:30 a.m. - 3:30 p.m.



**The Comprehensive Practice Optimization Workshop is a special one-day class, geared towards Medical Office Staff from all specialties.**

Healthcare delivery is complex, and medical practices are challenged. Join us for our newly developed Practice Optimization Workshop, a fast-paced program intended for your medical office staff.

This workshop is based on the book *The Patient Who Swallowed A Mouse*, and includes thought-provoking exercises designed to heighten awareness and provide the evidence and insights you need to ensure your practice is operating at its greatest potential.

## Topics Include:

- Foundational Practice Assessment: Understanding Your Present State
- Practice Operational Insights
- The Right Staff in the Right Position: Team-Based Care
- Preventing Burnout & Fostering a Healthy Work/Lifestyle Balance
- Developing Your Practice's True North
- Successfully Rebuilding Your Practice

## Date:

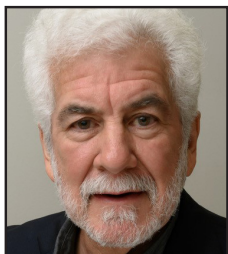
Thursday, May 4th  
8:30 a.m. - 3:30 p.m.  
Lunch Included

## Location:

RCMA/IEFMC Offices  
3993 Jurupa Ave.  
Riverside, CA 92506

## Cost:

RCMA/IEFMC Members  
\$169  
Non Members  
\$269



## Presenter:

**Barry Bittman, M.D.**  
RCMA/IEFMC Chief Population  
Health & Quality Officer



Online  
Registration

[rcmadocs.org/events](http://rcmadocs.org/events)

For More Information or to Register contact visit [www.rcmadocs.org/events](http://www.rcmadocs.org/events)  
or contact Sandy Lozeau at (951) 686-3342 or [slozeau@rcmadocs.org](mailto:slozeau@rcmadocs.org)