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To: All IPAs, Hospitals and SNFs
From: IEHP – Provider Relations
Date: June 2, 2023
Subject: **sFTP Critical Vulnerability Detected!**

A critical vulnerability was discovered this week that impacts our sFTP. **IEHP is taking immediate action to ensure data is protected from possible cyber-attacks.**

A white list of IP addresses known to access IEHP's sFTP has been identified so only known IP addresses will have access to the sFTP for the time being. We anticipate this vulnerability will be remedied within the next few days.

If you have previously accessed your sFTP account from the computer you are using, your IP address should be recognized and you should have issues accessing the sFTP.

If you have any sFTP access issues, please contact Juan Ortega, IEHP Director of Delegation Oversight, Ortega-j2@iehp.org and Esther Iverson, IEHP Director of Provider Communication, Iverson-e@iehp.org.

Please provide the following information so we can quickly assist:

- Company name
- User ID to access the SFTP server
- The public IP address of the computer connecting to the SFTP server.
This information can be found at www.ipchicken.com

Thank you for your partnership to ensure we keep our data and systems safe from cyber-attacks.

As a reminder, all communications sent by IEHP can also be found at: www.iehp.org > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org