



*We heal and inspire the human spirit.*

**To:** All IPAs

**From:** IEHP – Delegation Oversight

**Date:** June 7, 2023

**Subject: 2023 Underutilization Reports Now Available  
Comprehensive Diabetes Care HbA1c Testing Measure Replaced**

---

---

**The 2023 underutilization reports are now available in the sFTP “Utilization Metrics” folder.**

The Comprehensive Diabetes Care HbA1c Testing measure is not a 2023 HEDIS measure and has been replaced with MCAS measure **Hemoglobin A1c Control for Patients with Diabetes – HbA1c Poor Control (>9%)**.

Goal - **LOWER IS BETTER**

- a. Medi-Cal: 39.9%
- b. Medicare: 21.56%

This change necessitates updates to the IPA’s 2023 UM workplan. **Please provide updates in the Quarterly Workplans due August 15<sup>th</sup>.**

If you have any questions about this change, please contact Juan Ortega, Director of Delegation Oversight, at [Ortega-j2@iehp.org](mailto:Ortega-j2@iehp.org)

If you have questions specific to workplan updates, please contact Dominique Smith, Director, Regulatory Oversight, Health Services at [smith-d3@iehp.org](mailto:smith-d3@iehp.org)

Thank you for your partnership and commitment to vibrant health in our communities.

All communications sent by IEHP can be found at: [www.iehp.org](http://www.iehp.org) > Providers > Plan Updates > Correspondence