



Inland Empire Health Plan

July 2018 Newsletter

Provided by the Multi-County eConsult Initiative

20 clinics are currently live and more than 1,000 eConsults submitted!

The Multi-County eConsult Initiative at IEHP is pleased to announce that we have reached 20 clinics live on eConsult! eConsult has been live at IEHP direct sites since March 9th with 10 IEHP direct clinics currently live on eConsult. Special thanks to the clinics who are live on eConsult and pioneering this initiative at a primary care level!

Borrego Community Health Foundation Barstow

Clinica Medica Laross

North County Health Services Perris Health Center

Vista Community Clinic

Clinicas de Salud Del Pueblo

Koli Medical Corporation (Redlands)

Koli Medical Corporation (Hemet)

Neighborhood Healthcare (Hemet)

NCHS Perris

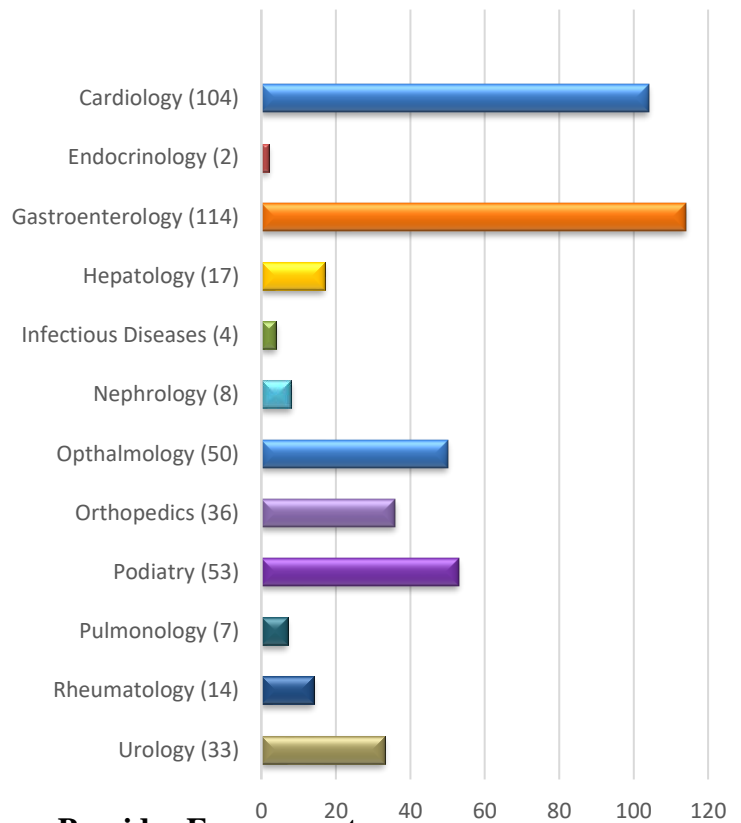
SJ Medical Clinic

Ultimate Medical practice

These launches represent an exciting milestone in the effective delivery of specialty services to our patients, as *we have reached 20 clinics live on eConsult!* We are grateful to our partners at IEHP, ARMC and RUHS for their sponsorship over the past 11 months of eConsult work.

We also appreciate our committed specialty reviewers whose response to the initial request for assistance on average has been less than 24 hours.

Total eConsults by Specialty to Date



Provider Engagement

We are pleased to partner with Inland Empire Health Plan providers to expand and improve the delivery of specialty services to our patients.

Our providers have been engaged in training with our MCEI team to improve the quality of the dialog and exchange between Primary Care Providers and Specialists.

Currently the IEHP direct network has 28 Primary Care Providers and 34 Specialists live on eConsult.

We greatly appreciate our providers outstanding participation and engagement with the Multi-County eConsult initiative. We look forward to expanding the improvement of specialty services to our patients.

Calling ALL Primary Care Providers!

Our Primary Care (PCP) Workgroups are an important part of IEHP's efforts to improve specialty care delivery. We are always interested in feedback from Primary Care Providers. Contact Jessica Ayala (Ayala-J2@iehp.org) if you are a PCP interested in being part of a workgroup.