



To: Medi-Cal IPAs and PCPs
From: IEHP – Provider Relations
Date: August 16, 2018
Subject: **Upcoming DHCS Audit**

The Department of Health Care Services (DHCS) is conducting an annual audit of Inland Empire Health Plan (IEHP) beginning **September 24, 2018 through October 5, 2018**.

During the audit, DHCS auditors will be visiting physician offices to review facilities and speak with the office administrators or managers about operations as they pertain to the physician's service for IEHP Members and relationship to IEHP. We do not know which offices DHCS may choose to visit during the time period of September 24, 2018 through October 5, 2018.

We ask that you cooperate completely with DHCS if they visit your office including providing any medical records they may request.

Thank you and we appreciate your partnership with IEHP. If you have any questions, please call the IEHP Provider Relations Team at (909) 890-2054.