



To: OB/GYN Providers
From: IEHP – Provider Relations
Date: December 14, 2018
Subject: **Perinatal P4P Payments**

IMPORTANT NOTIFICATION!

Perinatal Pay for Performance (P4P) payments were issued to Providers on December 12, 2018 via ACH (Direct Deposit) or paper checks.

HOW WILL THIS IMPACT YOU?

- This payment will reflect on the Perinatal P4P remittance advice (RA) and accounts for Perinatal P4P submissions received by IEHP through September 2018.
- The check or direct deposit received **will be for a sum that differs from the amount on your Perinatal P4P RA.**
- The reason for the difference in amount paid vs. the total on the RA is the off-setting of the previously paid advances that were issued by IEHP while we worked on the technical issues that prevented the regularly scheduled P4P payments to occur.
- **We apologize for the P4P payment and processing issues you have experienced this year due to our technical issues. We realize this has caused an undue burden on you and we do appreciate the commitment you have to caring for IEHP Members and partnering with IEHP.**
- Our goal is to proceed with P4P payments according to the normal monthly payment schedule and we are working diligently to ensure that occurs.

WHAT SHOULD YOU DO NEXT?

- **RAs will be posted on the Provider Portal next week.** Log into the Provider Secure Portal through www.iehp.org to view Perinatal P4P RAs.
- If you do not see a Perinatal P4P submission reflected on the RA that you submitted before October 1, 2018, please know that we have a few records that are still in process and they should reflect in your next payment.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.