

**ATTN: PHYSICIANS, PRACTICE MANAGERS & OFFICE STAFF**

# GETTING PAID

**A Guide to Taking Charge of Accounts Receivable**

**Thursday, July 19, 2018 — 12pm-2pm**  
**SBCMS, 1859 W. Redlands Blvd., Redlands, CA 92373**

## TOPICS TO BE COVERED:

- Your A/R process is talking to you...**are you listening?**
- The world of **aged accounts** and how to resolve
- Capitation, **fee for service**, co-pays and **SO** much more
- **Challenges** with payors
- Correcting internal **workflow issues**
- Use **scheduling to your advantage**
- Physician **documentation**
- Missed appointment **policies**, outcomes and repercussions
- **Hot topics** and policy updates that your team **MUST** know

**COST:** \$15pp - SBCMS Member/Member Staff  
\$45pp - Non-members  
**(LUNCH INCLUDED)**

## PRESENTER:

**Mitzi Young**  
Physician Advocate for CMA  
Center for Economic Services



## HOSTED BY:



For more details or to register, contact Jenise Solorio at [jsolorio@sbcms.org](mailto:jsolorio@sbcms.org) or (909) 273-6000.

**Register online at [www.sbcms.org/Events](http://www.sbcms.org/Events)**

### Registration Information:

Name: \_\_\_\_\_

Physician Office/Group: \_\_\_\_\_

Office Address: \_\_\_\_\_

Office City/Zip: \_\_\_\_\_

Work Phone: \_\_\_\_\_

Cell Phone: \_\_\_\_\_

Email: \_\_\_\_\_

Vegetarian Lunch Required: Yes \_\_\_\_\_ No \_\_\_\_\_

### Payment Information:

Payment Option:  VISA/MC/AMEX/DIS  Check payable to SBCMS

Cardholder Name: \_\_\_\_\_

Card Number: \_\_\_\_\_

Exp.: \_\_\_\_\_ Security Code: \_\_\_\_\_ Charge Amount: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Billing City/Zip: \_\_\_\_\_

Authorized Signature: \_\_\_\_\_

Send your registration by email, fax or mail to: Email: [jsolorio@sbcms.org](mailto:jsolorio@sbcms.org);  
Fax: (909) 335-4800; Mail: 1859 W. Redlands Blvd., Redlands, CA. 92373.

**CANCELLATIONS MUST BE MADE BY REGISTRATION DEADLINE OF JULY 17, 2018 BEFORE 5PM.**