To: Vision Providers
From: IEHP – Provider Relations
Date: November 07, 2018
Subject: Dilated Retinal Exam (DRE) for Diabetic Members - REMINDER

As a reminder, the annual Dilated Retinal Exams (DRE) for Diabetic Members remains a covered benefit for IEHP pediatric and adult Members diagnosed with diabetes. This service is vital to maintaining and improving the health of our Diabetic Members.

Prior to rendering services, IEHP Vision Providers are required to obtain an authorization for a DRE by submitting a DFE/DRE referral on the Provider Portal. PCPs can advise their Diabetic Members on IEHP Vision Providers they can go to directly to arrange their DRE. A search of Vision Providers contracted with IEHP can be found at www.iehp.org.

Annual shall mean once per calendar year but no less than nine months since the last DRE. If a comprehensive examination authorization is obtained, a DRE may be performed on the same day if the Member is eligible for the periodic routine eye examination.

After rendering services, Vision Providers must coordinate care with Member’s PCP by notifying the PCP in writing of any positive or negative results by using the PCP Vision Report Form. The PCP Vision Report Form is available online at https://ww3.iehp.org/en/providers/vision/vision-forms/.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: https://ww3.iehp.org/en/providers/correspondence/.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.