



A Public Entity

Inland Empire Health Plan



To: All IPAs
From: IEHP – Provider Relations
Date: April 11, 2019
Subject: **Oversight and Monitoring for CM Activities**

Beginning **May 1st, 2019**, Inland Empire Health Plan (IEHP) will begin a new and improved process in conducting oversight and monitoring for Care Management activities.

These updates to the process will provide clarity on how we conduct oversight and monitoring to ensure we align with various regulatory requirements. We will be scheduling a teleconference to review updates to the monthly oversight and monitoring activities with each IPA prior to implementation.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://www.iehp.org/en/providers/plan-updates>.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.