To: IEHP - PCPs  
From: IEHP – Provider Relations  
Date: April 23, 2019  
Subject: UPDATES: Global Quality P4P Programs

An update has been made to the 2019 Global Quality P4P (GQ P4P) Program Guide and is available in the “For Providers” section of the IEHP website at https://iehp.org/en/Providers.

The 2019 GQ P4P Program Guide update includes:

- Update to Tier 2 goals for Clinical and Behavioral Health Measures – 50th percentile minimum performance level

What is the reason for this change?

This change is in response to the California Department of Healthcare Services (DHCS) increased standards on Medi-Cal Quality performance. IEHP is required to meet these standards and therefore tier 2 goals have been updated to meet the 50th percentile minimum performance level for the 2019 program year.

Tier 1 goals will continue reflect a 10% reduction in non-compliance and improvement of at least 2.0 percentage points. Please see Appendix 1 in the PCP 2019 GQ P4P Program Guide for updated tiers. As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: https://www.iehp.org/en/providers/plan-updates.

Thank you for your continued partnership in providing quality healthcare to IEHP’s Members. Any questions related to this program can be sent to IEHP’s Provider Call Center at 909-890-2054 or to IEHP’s Quality Department at QualityPrograms@iehp.org.