



IEHP®

A Public Entity
Inland Empire Health Plan

GLOBAL
QUALITY
P4P



To: IEHP - PCPs
From: IEHP – Provider Relations
Date: April 23, 2019
Subject: **UPDATES: Global Quality P4P Programs**

An update has been made to the **2019 Global Quality P4P (GQ P4P) Program Guide** and is available in the “For Providers” section of the IEHP website at <https://iehp.org/en/Providers>.

The 2019 GQ P4P Program Guide update includes:

- **Update to Tier 2 goals for Clinical and Behavioral Health Measures – 50th percentile minimum performance level**

What is the reason for this change?

This change is in response to the California Department of Healthcare Services (DHCS) increased standards on Medi-Cal Quality performance. IEHP is required to meet these standards and therefore tier 2 goals have been updated to meet the 50th percentile minimum performance level for the 2019 program year.

Tier 1 goals will continue reflect a 10% reduction in non-compliance and improvement of at least 2.0 percentage points. Please see Appendix 1 in the PCP 2019 GQ P4P Program Guide for updated tiers. As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://www.iehp.org/en/providers/plan-updates>.

Thank you for your continued partnership in providing quality healthcare to IEHP’s Members. Any questions related to this program can be sent to IEHP’s Provider Call Center at 909-890-2054 or to IEHP’s Quality Department at QualityPrograms@iehp.org.