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Inland Empire Health Plan

# GLOBAL QUALITY P4P



**To:** IEHP- Global Quality P4P PCP Participants  
**From:** IEHP – Provider Relations  
**Date:** February 26, 2019  
**Subject:** 2019 Global Quality P4P Provider Educational Series

Inland Empire Health Plan (IEHP) will be hosting a Global Quality P4P (GQ P4P) Provider Educational Session for PCP offices on **April 3, 2019**. IEHP will provide best practices on Member satisfaction and customer service, and answer questions relating to the Member satisfaction survey and the impacts to GQ P4P scores.

The 2019 GQ P4P Provider Educational Session will be held at IEHP:  
**Inland Empire Health Plan (IEHP)- TOWNHALLS**  
**10801 6<sup>th</sup> St., Rancho Cucamonga, CA 91730**  
**TIME: 5-7 PM**

All interested participants must pre-register for this event by selecting your desired meeting session below:

\_\_\_ 4/3/19, 5-7pm at IEHP OR \_\_\_ 4/3/19 5-7pm WebEx option

Email: \_\_\_\_\_ (For WebEx attendees, WebEx details to be emailed prior to meeting)

**Provider Office Information:**

Provider Name /Clinic: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

	<u>First Name</u>	<u>Last Name</u>	<u>Office Role</u>
Staff 1	_____	_____	_____
Staff 2	_____	_____	_____

Send RSVP by March 22, 2019 to fax number (909) 296-3550 OR email Reyes-S@iehp.org. Questions, please contact Sarah Reyes at (909) 890-2169.