

# Specialty Care

As of May 31, 2019, there are 63 Specialist Reviewers in 21 different specialties providing specialty care access to both Riverside and San Bernardino Counties! In addition, there have been 9,329 eConsult submissions since the eConsult project launch!

## Introducing the Specialist Reviewer eConsult

### Support Team.



**Stanley Frencher Jr., MD, MPH**

**Call/Text: (909) 767-2640**

As the Physician Specialist, Dr. Frencher leads specialty work groups and serves as a physician resource to the Specialist Reviewers.



**Nida Javed**

**Call/Text: (909) 767-7616**

As an eConsult Liaison, Nida is the go-to trainer and support person for Specialist Reviewers.



**Gerald Gagner (Gerry)**

**Call/Text: (909) 767-7541**

As an eConsult Liaison, Gerry reviews dialog quality assurance and provides training backup as needed.



**Jessica R. Gonzales-Miramontes**

**Call/Text: (909) 767-1900**

As an eConsult Document Specialist, Jessica coordinates communication between providers for all Standard Practice guidelines.

## eConsult Replaces IEHP eAuth Referral Form

While we have been further developing the eConsult platform, Primary Care Providers were able to use both the IEHP eAuth form and eConsult to submit for referral authorization.

We are happy to announce that eConsult will now be fully replacing the IEHP eAuth form on the Provider Portal for any live specialties and services. This means that there will be a higher volume of eConsults being submitted for review. Please reach out to your support team if you need help!

## Saluting Specialists This Month

Dr. Rebecca Moellmer (Podiatry), DR. John Kim (GI), and Dr. Keith Colburn (Rheumatology)

We would like to acknowledge the prompt responses with quality dialogs as well as coverage for colleagues. We salute you!



**eConsult**  
Access to information. Access to care.

### Keep In Mind

SRs are doing eConsults for all IEHP Members, and part of that responsibility entails providing advice for Members who will see other specialists who are not reviewers. This process takes time and behavior change. Thank you for your support and leadership.