

To: Medi-Cal IPAs and PCPs

From: IEHP – Provider Relations

Date: March 6, 2019

Subject: Upcoming DHCS Audit

The Department of Health Care Services (DHCS) is conducting an annual audit of Inland Empire Health Plan (IEHP) beginning March 25, 2019 through March 28, 2019.

During the audit, DHCS auditors will be visiting physician offices to review facilities and speak with the office administrators or managers about operations as they pertain to the physician's service for IEHP Members and relationship to IEHP. We do not know which offices DHCS may choose to visit during the time period of March 25, 2019 through March 28, 2019.

We ask that you cooperate completely with DHCS if they visit your office including providing any medical records they may request.

Thank you and we appreciate your partnership with IEHP. If you have any questions, please call the IEHP Provider Relations Team at (909) 890-2054.