



To: Medi-Cal IPA Administrators and Medi-Cal PCPs
From: IEHP – Provider Relations
Date: May 22, 2019
Subject: **UPDATE: Initial Health Assessment (IHA) Roster**

Inland Empire Health Plan (IEHP) has resolved the issue with posting the Initial Health Assessment Roster (IHA) on the Provider Portal. Thank you for your continued patience and we apologize for the prior delay in posting.

As a reminder, the Department of Health Care Services (DHCS) requires that all newly enrolled Medi-Cal Members **must** receive an Initial Health Assessment (IHA):

- **within 60 days of enrollment for Members under 18 months of age or**
- **within 120 days of enrollment for Members 18 months of age and older**

If a Member under 18 months of age is not seen for their IHA within 60 days, please continue to make every effort to schedule the Member to be seen within 120 days of enrollment.

To access the IHA roster page, login to IEHP’s Secure Provider website at <http://www.iehp.org>.

1. Select Rosters
2. Select Initial Health Assessment

3. The following screen will display the IHA.

Member	IEHP ID	Phone	Address	Age/ DOB	Effective Date	Assessment Due
Doe, John	123456789102				12/01/2016	03/31/2017
Doe, Jane	123456789103				01/01/2017	05/01/2017

As a reminder, all communications sent by IEHP can also be found on our Provider Portal at the following address: <https://ww3.iehp.org/en/providers/correspondence/>

If you have any questions, please contact our Provider Relations Team at (909) 890-2054.