



**To:** Medicare IPAs and County Mental Health Clinics  
**From:** IEHP – Provider Relations  
**Date:** May 24, 2019  
**Subject:** **Case Conferences with County Mental Health Clinics for CA-Specific Reporting Measure 1.7 (Coordinating Care for IEHP DualChoice Members Receiving Specialty Mental Health Services through the County Mental Health Plans)**

The Centers for Medicare and Medicaid Services (CMS) requires Inland Empire Health Plan (IEHP) and its IPAs to document and report the efforts made to coordinate the care of IEHP DualChoice Cal MediConnect Plan (Medicare-Medicaid Plan) Members receiving specialty mental health services through the County Mental Health Plans.

Pursuant to this requirement, as of **June 1, 2018**, IEHP and its Delegated Medicare IPAs were expected to perform and report, on a monthly basis, the outcome of their outreach efforts to Members and county mental health clinics. We are pleased to inform you that IEHP will be supporting our Delegated Medicare IPAs and county mental health clinic partners in these efforts by scheduling and facilitating quarterly web-based case conferences. These CA1.7 Case Conferences will be structured as follows:

**SCHEDULE & FREQUENCY**

IEHP will pre-schedule these case conferences to take place on a quarterly basis throughout the year, starting in **June 2019**.

**AGENDA**

IEHP will facilitate these case conferences and ensure that the following are discussed for each Member identified to be actively receiving specialty mental health services through the county mental health clinic:

| Discussion Item   | Presenter       |
|---|-----------------|
| 1. What types of behavioral health services is the Member receiving? Are they actively engaged in these services? | County MHClinic |
| 2. BH admission in the last 3 months  |                 |
| 3. Changes to the Member’s psych medication(s) in the last 30 days  |                 |
| 4. Any concerns with the Member’s mental/physical health  |                 |
| 5. Barriers to medical care/health care due to mental health symptoms/condition                                   | IEHP/IPA        |

**PARTICIPANTS**

Given the purpose of these case conferences and the discussion items, we strongly encourage

participation from those individuals that have direct knowledge of the Member's medical/behavioral health care and status such as case managers, clinicians, clinic supervisor, etc.

### **PREPARATION FOR MEETINGS**

IEHP will continue to send its delegated Medicare IPAs their list of CA1.7 Members on the first of each month. A similar report will also be sent to county mental health clinics on a quarterly basis. We ask that participants review their respective reports and the Members' care and treatment plan for a more productive and time-efficient case conference.

### **REPORTING REQUIREMENT FOR MEDICARE IPAs**

As our delegated Medicare IPAs are aware, the monthly reporting requirement for county outreach attempts and outcomes has been temporarily suspended. These quarterly case conferences will serve as the IPAs outreach to our county mental health clinic partners. As such, this reporting requirement will be reinstated effective **August 15, 2019**.

### **CASE CONFERENCE FOR SECOND QUARTER OF 2019**

Please expect to receive another communication from IEHP at least two (2) weeks from your scheduled case conference with more information and a request to confirm your attendance.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at the following address: <https://www.iehp.org/en/providers/plan-updates>

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054. Thank you.