To: SNFs/LTC Providers  
From: IEHP – Provider Relations  
Date: November 8, 2019  
Subject: REMINDER: “My Path” Palliative Care Program  

On January 1, 2018, IEHP launched the My Path program in response to the State’s mandate that managed Medi-Cal plans provide a Palliative Care benefit.

**MY PATH IS A PLAN BENEFIT FOR:**
- IEHP Medi-Cal Members regardless of IPA assignment. 
- IEHP DualChoice Cal MediConnect Members assigned to IEHP Direct.

**WHO THE MY PATH PROGRAM SERVES:**
- IEHP Members with advanced disease and life expectancy of 2 years or fewer who are using the Emergency Room to manage their symptoms and disease. 
- IEHP Pediatric Members with a life-threatening or terminal condition seeking to enhance quality of life with the integration of curative treatment and palliative care.

**WHAT ARE THE FEATURES OF THE MY PATH PROGRAM:**
- Additional care for Members that works in collaboration with the Member’s Primary Care Physician and Specialists; 
- In-home wrap-around services to assist with advance care planning and symptom and disease management; and 
- Member support to optimize quality of life, honoring the individual’s choices in treatment of their disease.

*My Path* is both patient- and family-centered care that optimizes quality of life by anticipating, preventing and treating suffering. Besides helping family and caregivers, the program addresses the Member’s needs, including physical, emotional, social and spiritual.

**WHAT IEHP WOULD LIKE YOU TO DO**
Suggest *My Path* to your patients who may need it. If they are interested, please submit a referral for a *My Path* consultation to IEHP for an authorization. If you do not have access to the secure Provider portal, please submit a request for authorization via fax at (909) 890-5751.

**FOR MORE DETAILS AND ELIGIBILITY**

If you have any questions, please call the IEHP Provider Relations Team at (909) 890-2054.