An update has been made to the 2020 Global Quality P4P (GQ P4P) Program Guide (for IPAs) and is available in the Provider section of the IEHP website at https://iehp.org/en/Providers. The 2020 GQ P4P Program Guide update includes:

- **Appendix 1 IPA Global Quality P4P Encounter Data measures:** Encounter data tier goals have been updated. The edits made were corrections to the PMPY values and now align with the 2019 program year goals.
  - IPA encounter data goals for the SPD population (PMPY):
    - Tier 1 Goal: 9
    - Tier 2 Goal: 11
    - Tier 3 Goal: 13
  - IPA encounter data goals for the Non-SPD population (PMPY):
    - Tier 1 Goal: 3
    - Tier 2 Goal: 4
    - Tier 3 Goal: 5

Please review the updated program guide and update your processes as needed.

Thank you for your continued partnership in providing quality healthcare to IEHP’s Members.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or email IEHP’s Quality Department at QualityPrograms@iehp.org.