To: All Medi-Cal IPAs  
From: IEHP – Provider Relations  
Date: May 11, 2020  
Subject: Medication Assisted Treatment (MAT) Process and Plan Responsibility

To address the urgent concern of addressing Members with Opioid Use Disorder (OUD), IEHP launched a Medication Assisted Treatment (MAT) pilot program with six network Providers who are licensed to provide MAT services.

MAT services are medical treatment for patients with OUD to lessen cravings for opioids and to decrease withdrawal symptoms. MAT can only be provided by a licensed medical provider who has an X-license that certifies the provider to prescribe the applicable medications. Some Providers providing MAT services may also provide Multi-Disciplinary Medication Assisted Treatment (MMAT) meaning that in addition to a licensed medical provider there is also a behavioral health therapist on staff to provide counseling onsite.

As documented in the DOFR released effective January 1, 2020, IEHP has assumed the risk for MAT services provided to all IEHP Medi-Cal Members. In order to assist you in directing your assigned Members who may need to access MAT services, we have compiled the following to help you understand the current process for access:

- **Referrals**
  - MAT services **do not** require referral. Members can self-refer and can call IEHP for guidance on where they can access services. Providers can direct Members to the Providers listed below and assist Members with setting up appointments if they choose to do so or Members can contact the MAT Providers directly.

- **Providers currently contracted for MAT services**
  - The following is a list of Providers currently available to see Members for MAT services:

<table>
<thead>
<tr>
<th>Provider</th>
<th>Address</th>
<th>Phone Numbers</th>
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| SAC Health System         | 488 S K St. San Bernardino, CA 92410  
(909) 382-7100 MAT clinic ext. 37486 |                                                   |
| Borrego Health Center: DHS Main | 66675 Pierson Blvd., Desert Hot Springs, CA 92240  
(760) 676-5240  
Edgar ext. 5673  
Carmen ext. 5611  
Elizabeth ext. 5681  
Maria ext. 5620 |                                                   |
**Borrego Health Center: D Street** (only accepts referrals from assigned BHC patients)
590 N. D St. San Bernardino, CA 92401
(909) 453-6900

**Neighborhood Healthcare**
903 E Devonshire Ave., Hemet, CA 92543
Temecula: Amelia Cardenas
(951) 225-6400 ext. 1724
Menifee & Hemet: Brenda Diaz
(951) 216-6100 ext. 2010

**Arrowhead Regional Medical Center: Redlands Clinic**
800 East Lugonia Ave., Redlands, CA 92374
(909) 798-8402

**Riverside Psychiatric Medical Group**
5887 Brockton Ave., Riverside, CA 92506
951-275-8500 Ext. 123

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**EMERGENCY ROOMS – PARTICIPATING BRIDGE PROGRAMS**

<table>
<thead>
<tr>
<th>Program</th>
<th>Contact Information</th>
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<tbody>
<tr>
<td>ARMC – Wendy Martinez</td>
<td>Wendy Martinez: Wendy Martinez</td>
</tr>
<tr>
<td>Substance Use Navigator</td>
<td>(909) 580-1705</td>
</tr>
<tr>
<td>ST. MARY’S – HIGH DESERT</td>
<td>Rebecca Bartley</td>
</tr>
<tr>
<td>Substance Use Navigator</td>
<td>St Mary Medical Center</td>
</tr>
<tr>
<td>Emergency Department</td>
<td>Direct: (760) 490-2966</td>
</tr>
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</table>

- **Pre-requisites for Treatment**
  - Members are not required to be referred to the County substance abuse treatment program prior, during or in conjunction with receiving MAT services.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: [www.iehp.org](http://www.iehp.org) > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.