As a reminder, the Department of Health Care Services (DHCS) requires that all newly enrolled Medi-Cal Members must receive an Initial Health Assessment (IHA):

- within 60 days of enrollment for Members under 18 months of age or
- within 120 days of enrollment for Members 18 months of age and older

If a Member under 18 months of age is not seen for their IHA within 60 days, please continue to make every effort to schedule the Member to be seen within 120 days of enrollment.

To access the IHA roster page, login to IEHP’s Secure Provider website at http://www.iehp.org.

To reduce potential exposure to COVID-19, IHAs can be performed via telehealth if determined by the Provider to be clinically appropriate. Bill using Place of Services code: 02 or 11 and Modifier 95 in addition to codes noted in the Global Quality P4P Program Guide for each measure. Please note that the physical exam portion of the IHA will not be required for IHA visits conducted during this period of time where social contacts is being restricted.
It is required that the IHA conducted via telehealth must still include all the following components:

- Completed mental health exam
- Comprehensive medical history including a complete social history
- Individual Health Education Behavior Assessment (IHEBA)
- A plan for provision of appropriate preventive services must be documented in the medical record
- A plan for a follow-up comprehensive physical exam at a later time must be documented in the medical record

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence or www.iehp.org > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.