To: Medi-Cal and Medicare PCPs  
From: IEHP – Provider Relations  
Date: July 21, 2020  
Subject: COVID-19 Roster Update

Inland Empire Health Plan (IEHP) would like to notify you that the COVID-19 Roster is available again in the Provider portal. The following updates/changes are effective immediately.

- The roster identifies assigned PCP Members who have tested positive for COVID-19 within the last 90 days. The prior roster included Members who had a diagnosis of COVID-19 but didn’t have a positive lab confirmation, leading to erroneous positive reports.
- Positive confirmation is based on Lab Results.
- Only positive Members will display on both the COVID-19 roster and the Alerts section under Eligibility-Member History Record. If a Member tests negative and positive within the same day, the roster will not show this information.

It is the responsibility of the PCP to check the COVID-19 roster to identify their assigned Members with a positive diagnosis and ensure the Member has been notified of their positive status.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence or www.iehp.org > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.