CTRC Presents the Telehealth Summit Webinar Series
Wednesdays at 12pm - 1pm PDT
August 5, 2020 through September 9, 2020

Next in the Series:

Bedside to Webside:
Optimizing the Telehealth Experience
September 9, 2020 12pm – 1pm PDT

Lara Goorland
Senior Director, Clinical Operations
PWNHealth

Brittany Colonna
Senior Analyst, Clinical Operations
PWNHealth

This session explores the question, “how do we continually improve this component of care delivery?” by examining “webside manner”. In an era in which physicians are increasingly tasked to conduct non-traditional visits, while receiving a small bit of training on the subject; this area is important to long-term patient experience success and the success of the telehealth model at-large. As the industry continues to evolve, the patient experience will become intrinsically linked to areas like “webside manner”, making applicable training essential for all providers.

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PREVIOUS WEBINARS IN THE SERIES

The Building Blocks to Telehealth Success: How to Structure a Compliant Telehealth Offering
Speakers: Monica Chmielewski & Sunny Levine
Recording Now Available!

Take Four: Telemedicine in a Rural School District
Speaker: Amanda Harris
Recording Now Available!

Grant Writing Overview: Tips, Tricks, and What's Available
Speaker: Dana Satterwhite
Recording Now Available!

Navigating the Telehealth Landscape: Pressing Legal Issues in Telehealth
Speakers: Andrea Frey & Jeremy Sherer
Recording Now Available!

Virtual Technology Showcase
Speakers: Doris Barta & Jordan Berg
Recording Now Available!

More Information

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