To: Medi-Cal IPAs, PCPs, Specialists, BH, Ancillary & Hospitals  
From: IEHP – Provider Relations  
Date: October 1, 2020  
Subject: REMINDER: “My Path” Palliative Care Program

On January 1, 2018, IEHP launched the My Path program in response to the State’s mandate that managed Medi-Cal plans provide a Palliative Care benefit.

MY PATH IS A PLAN BENEFIT FOR:
- IEHP Medi-Cal Members regardless of IPA assignment.
- IEHP DualChoice Cal MediConnect Members assigned to IEHP Direct.

WHO THE MY PATH PROGRAM SERVES:
- IEHP Members with advanced disease and life expectancy of 2 years or fewer who are using the Emergency Room to manage their symptoms and disease.
- IEHP Pediatric Members with a life-threatening or terminal condition seeking to enhance quality of life with the integration of curative treatment and palliative care.

WHAT ARE THE FEATURES OF THE MY PATH PROGRAM:
- Additional care for Members that works in collaboration with the Member’s Primary Care Provider (PCP) and Specialists;
- In-home wrap-around services to assist with advance care planning and symptom and disease management; and
- Member support to optimize quality of life, honoring the individual’s choices in treatment of their disease.

My Path is both Member-and family-centered care that optimizes quality of life by anticipating, preventing and treating suffering. Besides helping family and caregivers, the program addresses the Member’s needs, including physical, emotional, social and spiritual.

WHAT IEHP WOULD LIKE YOU TO DO
Suggest My Path to your Member who may need it. If they are interested, please submit a referral for a My Path consultation to IEHP for an authorization. If you do not have access to the secure Provider portal, please submit a request for authorization via fax at (909) 890-5751.

FOR MORE DETAILS AND ELIGIBILITY
Please visit: www.iehp.org > For Providers > Provider Resources > Utilization Management Clinical Criteria > My Path (A Palliative Care Approach)(PDF)

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.