To: ALL IEHP Providers & IPAs
From: IEHP – Provider Relations
Date: April 3, 2020
Subject: UPDATED: Testing Available for IEHP Members at SAC Health System’s G Street Location

Beginning on Wednesday, March 25th, SAC Health System is offering testing for IEHP Members at their main campus, located at 250 South G Street, San Bernardino.

IEHP Members do not need to be assigned to SAC Health Systems to schedule a telephone appointment with a clinician to determine if COVID-19 testing is needed or to have the COVID-19 test done by SAC Health System.

Members can call (909) 771-2911 to schedule a telephone appointment with a clinician. The clinician will do a phone visit where they evaluate the Member and determine if they need COVID-19 testing.

If a Member needs testing, they will be directed to the outdoor Garden Clinic at SAC Health System’s 250 South G Street location for testing.

SAC Health Systems will follow up with the Member regarding results when available (typically 3 – 5 days).

Please note: SAC Health Systems has reported that they do have capacity on a daily basis to provide more tests than are currently being requested.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence or www.iehp.org > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.