To: IEHP Chiropractors and Medi-Cal PCPs
From: IEHP – Provider Relations
Date: January 9, 2020
Subject: IEHP Assuming Responsibility for Chiropractic Services

Effective January 1, 2020, as indicated in the new Division of Financial Responsibility (DOFR), Inland Empire Health Plan (IEHP) will be responsible for authorization and payment of chiropractic services for all IEHP Medi-Cal Members.

For eligible Medi-Cal Members, IEHP will cover:

- **Only two (2) chiropractic services per month.**
- Treatment of the spine by manual manipulation. Recipient must have a significant health problem in the form of a neuromusculoskeletal condition necessitating treatment. Manual manipulative services rendered must have a direct therapeutic relationship to the recipient’s condition.
- Only the reimbursable codes 98940, 98941 and 98942 (1 code per visit).

Maintenance therapy is not covered. “Maintenance therapy” is defined as continued repetitive treatment without a clearly defined clinical end point.

**Please submit requests for Chiropractic Services via IEHP’s secure web portal if you are submitting for an IEHP Direct Member.**

For all other IEHP Medi-Cal Members affiliated with an IPA, please fax all Chiropractic referrals to IEHP Outpatient Utilization Management at (909) 890-5751.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.