To: PCPs and IPAs  
From: IEHP – Provider Relations  
Date: January 15, 2020  
Subject: Cognitive Assessment Screening Notification

The IEHP Care Management (CM) Staff has implemented a Cognitive Screening and Provider notification process to improve identification and coordination for Members with cognitive impairment.

CM Staff will utilize the Health Risk Assessment along with the Aging and Dementia 8 (AD8) to screen for cognitive impairment. The AD8 is a validated cognitive screening tool comprised of eight elements that test for memory, orientation, judgement and function.

If your assigned IEHP Member scores ≥ 2 on the screening tool, the CM staff will notify you by telephone or fax (see letter attached). On the 10th of each month, IPAs will receive a report on the Secure File Transfer Protocol (SFTP) server that will be saved in a folder titled “Cognitive Assessment Screening Notification”. If there are no results for that month, a report will still be generated and posted, however, the document will be blank.

Although it is not required, it is recommended that individuals who score two (2) or greater receive a complete dementia diagnostic evaluation.

We will also refer the Member and/or their family to the Alzheimer’s Los Angeles local office for caregiver services and supports. Visit www.alzheimersla.org for more information.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Care Management Team at (888) 262-4347.

Enclosure: Provider Notification Letter
Dear Dr [FIRST NAME] [LAST NAME]

Your assigned IEHP Member, [PATIENT NAME], [IEHP MEMBER ID#] has scored ≥ 2 on a validated cognitive screening tool called the Aging and Dementia Eight (AD-8). The AD-8 is comprised of eight elements that test for memory, orientation, judgement and function.

Although it is not required, it is recommended that individuals who score two or greater receive a complete dementia diagnostic evaluation.

We will refer the Member and/or their family to the Alzheimer’s Greater Los Angeles local office for caregiver services and supports.

If you have any questions, please do not hesitate to contact the IEHP Care Management Team at (888) 262-4347 and follow the prompts.

Sincerely,

IEHP Care Management