To: Hospice Providers
From: IEHP – Provider Relations
Date: March 10, 2020
Subject: REMINDER: Physician Certification for Hospice Care

Effective March 11, 2019, Inland Empire Health Plan (IEHP) began requiring Physician Certification of terminal illness for all IEHP Members enrolled in hospice care. The Physician Certification is required for payment of claims with a date of service on or after March 11, 2019.

The Physician Certification must be signed by a Physician, and each Member must be re-certified every six (6) months. IEHP recommends all Hospice Providers attach a copy of their agency specific certification to the claim every 6 (six) months.

In the coming months, the IEHP Hospice Team will continue to reach out to all Hospice Providers and request Physician Certification for all IEHP Members currently on service.

IEHP encourages Hospice Providers to proactively fax Physician Certification to the IEHP - Hospice Team at (909) 297-2513.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.