Inland Empire Health Plan (IEHP) is pleased to share that we offer Medication Therapy Management (MTM) to IEHP DualChoice Cal MediConnect Plan (Medicare-Medicaid Plan) Members at no cost to assist in the management of certain health conditions.

IEHP’s Medicare MTM program assists Members with better medication management and overall health under Medicare Part D for IEHP DualChoice Members who are eligible based on established CMS criteria including multiple medical conditions, taking many prescription drugs, and high drug costs. MTM is a term used to describe a broad range of services offered by Pharmacists—medicine experts on our health care team.

A team of Pharmacists and Doctors developed these MTM services to help provide better prescription drug coverage for our Members. IEHP DualChoice Members can participate if eligibility criteria are met based on the number of diseases or conditions reported and medications used in treatment.

**IEHP’s MTM services include these core elements:**

- Medication therapy reviews
- Medication education
- Disease management

Member enrollment includes a yearly Comprehensive Medication Review (CMR) and regular Targeted Medication Review (TMR) services throughout the year. Please find below a description of each of these services:

| **Comprehensive Medication Review (CMR)** | An IEHP Clinical Pharmacist will provide an annual comprehensive review of the Member’s medications over the phone. The Pharmacist will review Member’s medications and make clinical recommendations to Members and Providers. Completed CMR forms will be mailed to Members and any relevant recommendations for Providers resulting from the review will be sent to the Member’s Provider via fax. |
| **Targeted Medication Review (TMR)** | The Pharmacy team will also provide targeted medication reviews throughout the year by checking issues with Member medications and communicating with Members and Providers on a quarterly basis. If a Member requires a TMR, the Member’s Provider will receive a fax with medication management recommendations from an IEHP Pharmacist. The TMR form will request a response be faxed to the IEHP MTM team regarding the intervention from Provider. |
Visit our Medication Therapy Management page for Providers at:
www.iehp.org > For Providers > Pharmacy Services > Clinical Information > Medication Therapy Management

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Pharmaceutical Services Department at (909) 890-2049, Monday-Friday, 8am-5pm.