Inland Empire Health Plan (IEHP) will begin uploading completed Health Information Forms (HIFs) to the SFTP server weekly starting on June 1, 2021. HIFs are high-level initial assessments completed by Members at the time of enrollment. Members may self-identify disabilities, acute and chronic conditions, and transitional service needs on the HIF.

To ensure compliance with DHCS-IEHP Contractual Requirement – Exhibit A, Attachment 11 Care Management and Coordination of Care, IPAs are expected to review the Member’s HIF data as part of stratification process to ensure the Member is assigned to the appropriate level of care.

As a reminder, all communications sent by IEHP can be also found on our Provider portal at www.iehp.org > Providers > Plan Updates > Correspondences.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.