Dear IEHP Provider,

Inland Empire Health Plan (IEHP) has created the **Accessible Clinics Program** that will purchase accessible equipment and training for eligible network Provider sites in the Inland Empire.

This innovative program aims to increase the medical resources needed to provide better access and quality of care for more than 1.3 million IEHP Members.

**How Does it Work?**
IEHP will provide accessible exam tables/scale combo and experienced trainers for twenty (20) eligible IEHP Provider sites.

**How Do You Participate in the Program?**
To be considered for the **Accessible Clinics Program**, simply complete the application, submit it online to IEHP before **December 15th, 2020**. You or your Office Manager may complete the survey for each provider site. Visit our Secure Provider Portal at [www.iehp.org](http://www.iehp.org) for more information.

To your health,

Gabriel Uribe  
*IEHP Community Health Director*

**SUBMIT APPLICATION ON QR CODE:**

![QR Code Image]

**How Does it Benefit Your Practice?**

- **Program grants do not require repayment.** IEHP is investing in our community and in our Provider network to improve the quality of care for IEHP Members.

- **Market your practice as an “Accessible Provider.”** Target more patients with disabilities and activity limitations.

- **More effective treatment plans and better outcomes.** Equipment to adequately examine patients improves early detection.

- **Patients can transfer themselves or be assisted in transfer.** Empower your patients to take charge of their healthcare experience.

- **Program provides comprehensive training for all equipment.** Reduce workplace injuries.
CLINIC CONTACT INFORMATION

1. Clinic Name

2. Provider(s) Name at Clinic
   Additional Name (if needed)
   Additional Name (if needed)

3. Clinic Physical Address

4. Clinic Telephone Number

5. Office Manager Name

6. Office Manager Telephone Number

BUILDING ACCESSIBILITY AT YOUR PRACTICE

7. Is the interior and exterior, parking, reception area, and exam rooms of the clinic physically accessible?
   □ Yes          □ No       □ I don't know
   Comment ________________________________

8. Does the clinic have a plan and/or projected budget to remove access barriers over a specific time frame?
   □ Yes          □ No
   Comment ________________________________

9. Has a patient experienced a delay in care or filed a grievance due to the clinic’s accessibility capabilities?
   □ Yes          □ No       □ I don't know

CURRENT MEDICAL EQUIPMENT

10. Does the clinic currently have an accessible exam table with a height of 19 inches minimum and 10 inches maximum measured from the floor to the top of the cushion?
    □ Yes (How many? ___) □ No

11. Is there space in the exam room next to the exam table for a wheelchair or scooter user to approach, park, and transfer or be assisted to transfer onto the exam table?
    □ Yes          □ No

12. Does the clinic have a wheelchair accessible weight scale?
    □ Yes          □ No
TRAINING

13. The Accessible Clinics Project (ACP) requires selected Provider clinics to participate in trainings on disability competency, the care and use of accessible medical equipment, and the Connect IE resource platform. If selected for ACP, would pertinent clinic staff be available for training?
☐ Yes  ☐ No

ACCESSIBLE MEDICAL EQUIPMENT NEEDS

14. The clinic requires the following piece of accessible medical equipment:
☐ Accessible Exam Table/Weight Scale Combo

TYPES OF SERVICES YOUR PRACTICE PROVIDES

15. Patient Centered Medical Homes are Provider sites that have received relevant NCQA certification and focus on a coordinated care delivery model for patients. Is the clinic an NCQA certified Patient Centered Medical Home?
☐ Yes  ☐ No

16. Does the clinic currently use an Electronic Medical Record (EMR) system?
☐ Yes  ☐ No

If no, is the clinic planning to procure EMR capabilities? If so, when?
☐ Yes (Date: __/__/__)  ☐ No
Comment ____________________________________________________________

17. Population Health Management is the collection of patient data that would allow Health Plans and Providers to make decisions that would improve health outcomes across an entire population. Is the clinic currently using or planning to use Population Health Management in conjunction with the clinic’s EMR system?
☐ Yes  ☐ No

Complete your survey ONLINE before December 15, 2020. Provider or Office Manager may complete the survey for each Provider site. Visit the IEHP Secure Provider Portal at www.iehp.org for more information.

Application Link: https://tinyurl.com/ACP-IEHP