In a prior communication sent out on April 21, 2020, regarding new 2020 telehealth visits guidelines in the Dual Choice Annual Visits (DC AV) P4P Program, the Centers for Medicare and Medicaid Services (CMS) made allowance, due to the COVID-19 pandemic, for Plans to submit diagnoses from telehealth visits for risk adjusted payments. This change makes it possible for Dual Choice Annual Visits to be conducted via telehealth if the telehealth visit is clinically appropriate.

As a reminder, to submit for DC AV telehealth services on the Provider portal, please select POS 02 and modifier 95 as shown on the screenshot below:

In light of the new Dual Choice Annual Visits telehealth visits guidelines and the timing of the release of this information to our Providers, Inland Empire Health Plan (IEHP) is extending the deadline to submit your Dual Choice Annual Visit submissions.

CORRECTED INFORMATION:

Your office now has until Jan 31, 2021 to submit any DC AVs from 2020 DOS that were performed as telehealth visits or not without penalty of untimely submission. All other requirements of the DC AV P4P program remain unchanged.

Starting February 1, 2021, the standard submission timeframe requirements will be reinstated (i.e. DC AVs must be submitted within 60 days of the date of service).

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence or www.iehp.org > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054.