



Inland Empire Health Plan

GLOBAL QUALITY P4P



To: IEHP- Global Quality P4P PCP & IPA Participants
From: IEHP – Provider Relations
Date: September 18, 2020
Subject: **Global Quality P4P COVID-19 Response and Clarifications**

Inland Empire Health Plan (IEHP) has made program changes to the 2020 Global Quality P4P Program based on updates from the National Committee for Quality Assurance (NCQA) and in response to COVID-19 impacts to care delivery. This letter highlights these changes that are **effective immediately** for the 2020 Global Quality P4P Program.

Controlling High Blood Pressure: Measure Clarification

Patient-reported blood pressure readings are now allowable for use in this measure. Additional flexibilities now allow patient-reported blood pressure readings taken by any digital device. For these readings to be billable for P4P services, the information must be collected by a Primary Care Practitioner and recorded, dated, and maintained in the Member’s legal health record.

For telephone visits where patient-reported blood pressure readings are recorded, the following **additional codes** must be reported **along with** the appropriate blood pressure reading codes:

Telephone Visits:

Code	Code Description	Must be billed along with one diastolic code:	Must be billed along with one systolic code:
98966	Telephone assessment and management service provided by a qualified nonphysician health care professional	3079F OR 3080F OR 3078F	3077F OR 3074F OR 3075F
98967	Telephone assessment and management service provided by a qualified nonphysician health care professional		
98968	Telephone assessment and management service provided by a qualified nonphysician health care professional		
99441	Telephone evaluation and management service by a physician or other qualified health care professional		
99442	Telephone evaluation and management service by a physician or other qualified health care professional		
99443	Telephone evaluation and management service by a physician or other qualified health care professional		

The Program Guide has been updated to reflect these changes and to provide additional billing guidance on how to submit your claim/encounters for visits where blood pressure monitoring was conducted in any of the following settings: office visits, e-visits, virtual check-ins, telephone visits, and remote monitoring events.

Well-Child Visits: Telehealth Coding

Well-Child Visits may be conducted via telehealth, when determined by the Provider to be clinically appropriate for children and adolescents between the ages of 3 and 21. Providers must bill using the appropriate well-child visit code along with the telehealth modifier 95 or Place of Service code 02, to note that the service was conducted via telehealth.

For infants up to the first 30 months of life, well-child visits may also be conducted via telehealth if determined clinically appropriate by the Provider. IEHP encourages Providers to conduct in-person visits as needed with Members in this age group to administer timely vaccinations and to conduct other screenings.

Weight Assessment, Counseling for Nutrition and Physical Activity for Children and Adolescents: Telehealth Visits

Patient-reported biometric values (including height and weight used to calculate the BMI percentile) are allowed for billing the weight assessment P4P component if the information is collected by a Primary Care Practitioner and recorded, dated and maintained in the Member’s legal health record.

Well-Child Visits: Retired Codes

Effective immediately, the following codes have been retired from the Well-Child Visit measures listed below for the 2020 program year. Please update your billing protocols accordingly.

- *Well-Child Visits First 15 Months of Life (W15)*
- *Well-Child Visits 3-6 Years of Life (W34)*
- *Adolescent Well-Care Visits (AWC)*

CODE	CODE DESCRIPTION
Z00.5	Encounter For Examination Of Potential Donor Of Organ And Tissue
Z00.8	Encounter For Other General Examination
Z02.0	Encounter For Examination For Admission To Educational Institution
Z02.1	Encounter For Pre-employment Examination
Z02.2	Encounter For Examination For Admission To Residential Institution
Z02.3	Encounter For Examination For Recruitment To Armed Forces
Z02.4	Encounter For Examination For Driving License
Z02.6	Encounter For Examination For Insurance Purposes
Z02.71	Encounter For Disability Determination
Z02.82	Encounter For Adoption Services

Childhood Immunizations: Measure Clarification

Several codes have been retired that are no longer valid for billing effective immediately. These include:

CODE	CODE DESCRIPTION
90721	Diphtheria, tetanus toxoids, and acellular pertussis vaccine and Haemophilus influenzae b vaccine (DTaP/Hib), for intramuscular use
90721	Diphtheria, tetanus toxoids, and acellular pertussis vaccine and Haemophilus influenzae b vaccine (DTaP/Hib), for intramuscular use
90646	Hemophilus influenza b vaccine (Hib), PRP-D conjugate, for booster use only, intramuscular use
90645	Hemophilus influenza b vaccine (Hib), HbOC conjugate (4 dose schedule), for intramuscular use

Code 90662 has been removed and will no longer be valid for numerator compliance. This code has been removed because this code does not align with the age requirements in the CIS measure description.

CODE	CODE DESCRIPTION
90662	Influenza virus vaccine (IIV), split virus, preservative free, enhanced immunogenicity via increased antigen content, for intramuscular use

2020 Program Year Measure Goals

IEHP understands that COVID-19 has had significant impacts to Members’ access to preventive healthcare services, including those services that are part of the Global Quality P4P Program. In response to this impact, IEHP has committed to making the following changes to the 2020 Global Quality P4P program:

- All Tier Goals (1-4) will be re-assessed at the close of the year
- Adjustments to Tier goals may be made at the measure level based on network year-end performance

IEHP encourages all Providers to offer needed preventive healthcare services to IEHP Members following all safety guidelines published by the Centers for Disease Control (CDC). For the latest updates on COVID-19 and Member care recommendations, stay connected by visiting IEHP’s COVID-19 Advisory Page at:

www.iehp.org > For Providers > Plan Updates > Coronavirus (COVID-19) Advisory
<https://www.iehp.org/en/providers/plan-updates?target=coronavirus-advisory>

Thank you for your continued partnership in providing quality healthcare to IEHP’s Members.

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:
www.iehp.org > For Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Relations Team at (909) 890-2054 or email IEHP’s Quality Department at QualityPrograms@iehp.org.