



To: IPAs
From: IEHP – Quality Management
Date: June 21, 2019
Subject: Cal MediConnect Quality Withhold Measures

The Quality Withhold Program of the IEHP DualChoice Cal MediConnect Plan was updated in 2018 by CMS and the California Department of Health Care Services (DHCS). The goal of this statewide program is to ensure that Cal MediConnect Members receive high quality of care by providing a payment structure based on quality performance and quality improvement.

HOW THE PROGRAM WORKS

The state withholds a portion of the capitated rate paid to IEHP DualChoice each year of the Demonstration as shown below:

Calendar Year of Demonstration	Percent of Withholding
2015	1%
2016	2%
2017	4%
2018	4%

IEHP will receive Quality Withhold dollars back from the state when it meets the program goals. Once the reimbursements are received, IEHP will distribute funds to their IPA partners based on the IPA’s performance. The reimbursement from the state to IEHP is based on a tiered scale:

Percent of Measures Met	Percent of Withholding IEHP Receives
0-19%	0%
20-39%	25%
40-59%	50%
60-79%	75%
80-100%	100%

IEHP receives a “pass” or “fail” score for each withhold measure if the IPAs:

- Meet the established benchmark measure
- Meet the established goal for closing the gap between their performance in the calendar year prior to the performance period
- Meet the established benchmark by a specified percentage

For most Cal MediConnect plans, a standard improvement percentage of 10% will be used when determining the gap closure target.

PAYMENT TO IPAs: IEHP expects to receive final reporting payment for CY 2017 in the Summer of 2019.

2017 Core Measures Results

Data Source	Measure Name	2017 Rate	2017 Benchmark	Goal Met
HEDIS 2018	Plan all-cause readmissions (PCR) Observed-to-Expected Ratio	0.86	<1.0	Yes
	Controlling blood pressure (CBP)	62.5%	56%	Yes
	Follow-up after hospitalization for mental illness (FUH)	50.6%	56%	No
CAHPS® 2018	Annual Flu Vaccine	59.8%	69%	No
Star Rating 2017	Medication adherence for diabetes medications	74.6%	73%	Yes
Encounter Data 2017	Encounter Data	54%	80%	No

2017 California-Specific Measures Results

Data Source (State Defined)	Measure Name	2017 Rate	2017 Benchmark	Goal Met
Measure CA1.7	Behavioral Health shared accountability process measure	100%	90%	Yes
Measure CA4.1	Behavioral health shared accountability outcome measure	10.59%	<10.85% (gap closure target)	Yes
Measure CA1.6	Documentation of Care Goals	79.4%	55%	Yes
Measure CA1.12	Interaction with Care Team	70.1%	78%	No

Demonstration Year 4 (2018) results are not available at the time of publication. IEHP will release the data once a determination is made.

Below is an overview of the Year 5 (2019) CMS Core Quality Withhold Measures and Benchmarks. *Note: Benchmarks for CAW8 and CAW9 have increased from the prior reporting year.*

- CW6 Plan All-Cause Readmissions (PCR)
Benchmark: O/E Ratio <1.0
- CW7 Annual Flu Vaccine
Benchmark: 69%
- CW8 Follow-up after Hospitalization for Mental Illness (FUH)
Benchmark: 56%
- CW11 Controlling Blood Pressure (CBP)
Benchmark: 56%
- CW12 Medication Adherence for Diabetes Medications
Benchmark: 73%
- CW13 Encounter Data
Benchmark: 80% timely (within 180 days)

Additionally, state-specific measures directly supplement the CMS Core Quality Withhold Measures.

- CAW6 Behavioral Health Shared Accountability Process Measure
Benchmark: Performance rate achieved by highest scoring MMP minus 10 percentage points.
- CAW7 Behavioral Health Shared Accountability Outcome Measure
Benchmark: 10% decrease from baseline
- CAW8 Documentation of Care Goals
Benchmark: 65%
- CAW9 Interaction with Care Team
Benchmark: 88%

For additional information regarding the Cal MediConnect Quality Withhold measures, please visit: <https://ww3.iehp.org/en/providers/> or email QualityPrograms@iehp.org

Thank you,



Genia Fick
Sr. Director of Quality Systems
Inland Empire Health Plan