IEHP College Care

IE♥HP
Inland Empire Health Plan

California Community Colleges

FAQs

What is the IEHP College Care program?
San Bernardino Community College District and the Chancellor's Office have partnered with Inland Empire Health Plan (IEHP) to help uninsured students get health coverage. Certified enrollment counselors help you apply and get health coverage through Medi-Cal, CalFresh or Covered California.

Can I get help with other services outside of health care?
Yes! We can also connect you to housing, transportation, food and job assistance through ConnectIE.

Can I sign up any time?
It depends on the program:
*   Medi-Cal and CalFresh: Open all year if you qualify.
*   Covered California: Open Enrollment is Nov. 1 – Jan. 31. You may qualify for Special Enrollment if you have a life event like losing insurance or moving.

How do I know what I qualify for?
Our trained counselors will check your income and other factors to see which programs you qualify for. They will also help you apply.

What if I can't afford insurance?
Most Medi-Cal members have no-cost plans. If you don't qualify for Medi-Cal, many Covered California plans are low-cost and sometimes no-cost with financial help.

Can I make an appointment to meet with someone in person?
Absolutely! You can:
*   Call IEHP Enrollment Services: **1-866-294-IEHP (4347) (TTY: 711).**
*   Check with Student Services to see when counselors will be on campus.

How do I check my Medi-Cal or CalFresh application status?
*   Call your local Medi-Cal office: **1-877-410-8829.**
*   Create a BenefitsCal account at **info.benefitscal.com** to check your status, message a caseworker and submit documents.

How do I check my Covered California application status?
*   If you applied through IEHP: Call **1-855-433-IEHP (4347) (TTY: 711).**
*   If you applied through another company, call Covered California at **1-800-300-1506.**

For more information, please visit iehp.org/colleges.