

IEHP College Care



FAQs

What is the IEHP College Care program?

It's your shortcut to affordable health coverage! Certified counselors help you sign up for Medi-Cal, CalFresh, or Covered California – so you can stay healthy and focused on school.

Can I get help with other services outside of health care?

Yes! We can also connect you to housing, transportation, food and job assistance through ConnectIE.

Can I sign up any time?

It depends on the program:

- Medi-Cal and CalFresh: Open all year if you qualify.
- Covered California: Open Enrollment is Nov. 1 – Jan. 31. You may qualify for Special Enrollment if you have a life event like losing insurance or moving.

How do I know what I qualify for?

Our trained counselors will check your income and other factors to see which programs you qualify for. They will also help you apply.

What if I can't afford insurance?

Most Medi-Cal members have no-cost plans. If you don't qualify for Medi-Cal, many Covered California plans are low-cost and sometimes no-cost with financial help.

Can I make an appointment to meet with someone in person?

Absolutely! You can:

- Call IEHP Enrollment Services: **1-866-294-IEHP (4347)** (TTY: 711).
- Check with Student Services to see when counselors will be on campus.

How do I check my Medi-Cal or CalFresh application status?

- Call your local Medi-Cal office:
 - Riverside: **1-877-410-8829**
 - San Bernardino: **1-877-410-8829**
- Create a BenefitsCal account at info.benefitscal.com to check your status, message a caseworker and submit documents.

How do I check my Covered California application status?

- If you applied through IEHP: Call **1-855-433-IEHP (4347)** (TTY: 711).
- If you applied through another company, call Covered California at **1-800-300-1506**.

For more information, please visit iehp.org/colleges.