

I can get care 24/7



Need care after hours?
Can't reach your doctor?
IEHP offers members
many options to get care
anytime at no extra cost.



Try virtual care (telehealth)

- **Ask your doctor:** Nearly 8 out of 10 IEHP doctors offer care by phone or online video.
- **MD Live®:** If your doctor doesn't offer virtual care, you can access board-certified doctors by phone or video using **MDLIVE.com/IEHP**. Text **"IEHP"** to **635483** to create your free account.
- **24 Hour Nurse Advice Line:** Our registered nurses offer medical advice and can guide you through the care you need. Call **1-888-244 IEHP (4347)** anytime. **TTY: 711**.
- **Hazel Health:** Get virtual medical and mental health support for children in many public schools in the counties we serve. Visit **getstarted.hazel.co** to learn more.



Check out our online tools

- Visit **iehp.org/findcare** to view doctors, pharmacies, urgent care clinics or hospitals near you.
- Go to **iehp.org** and click Chat with Us. Ask Sage, IEHP's virtual assistant, for help finding whatever you need on our website.



Go to an urgent care clinic

For non life-threatening medical issues after hours, many urgent care clinics are open late or on weekends and holidays. Call the nurse advice line or visit **iehp.org/findcare** to search for a clinic near you.



Call **911** or go to the nearest Emergency Department for emergency medical and behavioral health conditions. Don't wait!