



**REGULAR MEETING OF THE GOVERNING BOARD
OF THE
INLAND EMPIRE HEALTH PLAN**

*****REVISED*****

November 13, 2023 - 9:00 AM

Board Report #343

**Dr. Bradley P Gilbert Center for Learning and Innovation
9500 Cleveland Avenue - Board Room
Rancho Cucamonga, CA 91730**

If disability-related accommodations are needed to participate in this meeting, please contact Annette Taylor, Secretary to the IEHP Governing Board at (909) 296-3584 during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.)

PUBLIC COMMENT AT INLAND EMPIRE HEALTH PLAN GOVERNING BOARD MEETINGS:

The meeting of the Inland Empire Health Plan Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction. Requests to address the Board must be submitted in person to the Secretary of the Governing Board prior to the start of the meeting and indicate any contributions in excess of \$250.00 made by them or their organization in the past twelve (12) months to any IEHP Governing Board member as well as the name of the Governing Board member who received contribution. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above, IEHP main offices at 10801 6th Street, Suite 120, Rancho Cucamonga, CA 91730 and online at <http://www.iehp.org>.

Any member of the public may observe the scheduled proceedings by using the information listed below

<https://youtube.com/live/VklPqvi4Fwc?feature=share>

AGENDA

- I. Call to Order
- II. Pledge of Allegiance
- III. Roll Call
- IV. Changes to the Agenda
- V. Public Comments on Matters on the Agenda
- VI. Conflict of Interest Disclosure:
- VII. Adopt and Approve of the Meeting Minutes from the October 10, 2023 Regular Meeting of the Governing Board of the Inland Empire Health Plan and IEHP Health Access

VIII. IEHP

CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

1. Approve the Funding Agreement with Loma Linda University Health Education Consortium

FINANCE DEPARTMENT (Keenan Freeman)

2. Approve the Second Amendment to the Professional Service Agreement with Terra Dining Management
3. Approve the First Amendment to the Professional Service Agreement with Kardent Design
4. Approve the Public Works Contract with Baker Electric & Renewables LLC.
5. Approve the Sixth Amendment to the Professional Services Agreement with Shorett Printing, Inc. DBA Crown Connect DBA Crown Printers
6. Approve the First Amendment to the Professional Services Agreement with ABM Onsite Services – West, Inc.
7. Approve the Second Amendment to the Professional Service Agreement with Netronix Integration Inc.
8. Delegation of Authority to Approve the Professional Services Agreement with Varis, LLC.
9. Delegation of Authority to Approve the Professional Services Agreement with Health Management Systems, Inc.

HEALTH SERVICES DEPARTMENT (Takashi Wada, M.D.)

10. Approve the Second Amendment to the Amended and Restated Professional Services Agreement with Calibrated Healthcare Network LLC.
11. Approve the First Amendment to the Professional Services Agreement with Hanna Interpreting Services, LLC
12. Delegation of Authority to Approve the Third Amendment to the Professional Services Agreement with Inland Empire Health Information Organization
13. Approve the First Amendment to the Memorandum of Understanding with End Homelessness California dba The Shower of Hope

INFORMATION TECHNOLOGY DEPARTMENT (Vinil Devabhaktuni)

14. Approve the Renewal to the Professional Services Agreement with Aunt Bertha, a Public Benefit Corporation, dba Find Help
15. Approve the First Amendment to the Professional Services Agreement with Premier MDS Global IT, LLC.
16. Delegation of Authority to Approve Service Order Number Q689311.1-303530 to the Customer Relationship Agreement with SecureWorks, Inc.
17. Approve the Fourth Amendment to the Master License and Services Agreement With CSI International Inc. DBA Global Engagement Solutions
18. Delegation of Authority to Approve the Second Amendment to the Master License Agreement with MCG Health LLC.
19. Delegation of Authority to Approve the Third Amendment to the Professional Services Agreement with Office Ally, Inc.
20. Approve the Funding and Purchase Requisition for Adobe Workfront Software with CDW Government, LLC.
21. Rescind Minute Order 23-204, Delegation of Authority to Approve the Second Amendment to the Data Files License Product Schedule as part of the Master Services and License Agreement and the Seventh Amendment to the Encoder Pro Suite License and Maintenance Agreement with Optum360, LLC
22. Ratify and Approve the First Amendment to Statement of Work #5 to the Master Consulting Services Agreement with Gartner, Inc

MARKETING DEPARTMENT (Michelle Rai)

23. Approve the First Amendment to the Professional Services Agreement with Hanna Interpreting Services, LLC.
24. Approve the Fourth Amendment to the Professional Services Agreement with Interpreting Services International, Inc.

OPERATIONS DEPARTMENT (Susie White)

25. Approve the Second Amendment with Integrity Advantage Solutions, LLC
26. Approve the Annual Update to the 2024 IEHP Provider Policy and Procedure Manuals and Encounter Data Interchange Manual
27. Approve the Second Amendment with Simpler North America, LLC

28. Approve the Second Amendment to the Professional Services Agreement with Health Management Associates
29. Approve the Memorandum of Understanding with San Antonio Regional Hospital for the Community Health Improvement Program
30. Delegation of Authority to Approve the Third Amendment to the Professional Services Agreement with Deloitte Consulting, LLC.

QUALITY DEPARTMENT (Edward Juhn, M.D.)

31. Approve the 2024 Program Fees for IEHP Participation in the Integrated Healthcare Association Measure Year 2023 Align. Measure. Perform. Program
32. Approve the Administrative Services Agreement with Integrated Healthcare Association
33. Overview of 2023 Medicaid and Medicare Consumer Assessment of Health Providers & Systems Adult Member Satisfaction Survey Results

PROVIDER NETWORK DEPARTMENT (Keenan Freeman)

34. Delegation of Authority to Approve the Fifth Amendment to the Master Services Agreement with MDLive, Inc. and MDLive Medical Group, P.A. – *Sunrise, FL*
35. Delegation of Authority to Approve the Amendment to the Statement of Work to the Master Services Agreement with Infomedia Group, Inc., dba Carenet Healthcare Services – *San Antonio, TX*
36. Ratify and Approve the Letter of Agreement with Memorialcare Long Beach Medical Center dba Memorial Care Miller Children’s and Women’s Hospital Long Beach – *Long Beach*
37. Ratify and Approve the Eighth Amendment to the Capitated IPA Agreement with Alpha Care Medical Group, Inc. - *Pasadena*
38. Ratify and Approve the Agreement to Reinstate, Amend and Extend the Hospital Per Diem Agreement for Behavioral Health Services with Aurora Charter Oak Los Angeles, LLC - *Covina*
39. Ratify and Approve the Participating Provider Agreement with Corona Anesthesia Group, Inc. – *El Segundo*
40. Ratify and Approve the Thirteenth Amendment to the Hospital Per Diem Agreement with Veritas Health Services, Inc. Db a Chino Valley Medical Center - *Chino*

41. Approval of the Standard Templates
 - 1) Master Attachment A - Intermediate Care Facilities for the Developmentally Disabled
 - 2) Master Attachment B - Intermediate Care Facilities for the Developmentally Disabled
 - 3) Master Hospice Agreement (Excluding Medicare)
 - 4) Master Attachment A – Hospice Services
 - 5) Master Attachment B (Excluding Medicare) – Compensation

42. Approval of the Evergreen Contracts
 - 1) Crystal Care Villa - Residential Care for the Elderly – Joshua Tree
 - 2) Mountain View Centers - Residential Care for the Elderly - Montclair
 - 3) Barstow Primary Care Clinic- Participating Provider Agreement - Specialist– Apple Valley
 - 4) Sameer Gupta - Participating Provider Agreement – Specialist – Temecula
 - 5) Bighorn Hearing Aid Center Inc- Ancillary Agreement– Rancho Mirage
 - 6) Bioventus LLC- Ancillary Agreement Provider Agreement – Cordova
 - 7) Aline S Aguilar dba Aline Aguilar - Behavioral Health Participating Provider Agreement – Upland
 - 8) Charter Hospice of Colton LLC - Behavioral Health Participating Provider Agreement – Colton
 - 9) Christa Marie Lamont dba -Lamont Counseling Services - Behavioral Health Participating Provider Agreement – Riverside
 - 10) Hefziba Marriage and Family Counseling Center APC - Behavioral Health Participating Provider Agreement – Northridge
 - 11) Janet Carrasco dba - Janet Carrasco LCSW- Behavioral Health Participating Provider Agreement – Rancho Cucamonga
 - 12) Katherine C Newell Tristan dba Katherine Clair Tristan LCSW PC- Behavioral Health Participating Provider Agreement – San Bernardino
 - 13) Peter E Stocks- Behavioral Health Participating Provider Agreement – Menifee
 - 14) Rosalina Becerra- Behavioral Health Participating Provider Agreement – Victorville
 - 15) Sheree Lynn Earle dba Sheree Earle LCSW- Behavioral Health Participating Provider Agreement – Alta Loma
 - 16) Laura A Norton dba Norton Delgado Family Medicine- Behavioral Health Participating Provider Agreement – Rancho Cucamonga
 - 17) Sushil Anand MD FAAP Inc dba Sunshine Pediatrics - Fee-For-Service Primary Care Provider Agreement – Upland
 - 18) Carewell Medical Group Inc dba Carewell Arthritis Center- Participating Provider Agreement - Specialist – Apple Valley
 - 19) Lori L Vanyo MD FACS INC - Participating Provider Agreement – Specialist - Adelanto
 - 20) Matthew R Zapf MD- Participating Provider Agreement - Specialist- Palm Springs
 - 21) Mohammad Kaleem Uddin- Participating Provider Agreement – Specialist – Murrieta
 - 22) Stephen Boykins DPM dba SoCal Podiatry - Participating Provider Agreement – Specialist – Moreno Valley
 - 23) University Pain Consultants Inc - Participating Provider Agreement – Specialist – San Bernardino

- 24) Direct Dermatology Professionals PC- Participating Provider Agreement – Specialist – Manteca dba La Verne Medical Urgent Care - Fee-For-Service Primary Care Provider Agreement – La Verne

POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS

ADMINISTRATION (Jarrod McNaughton)

43. Chief Executive Officer Update

FINANCE DEPARTMENT (Keenan Freeman)

44. Review of the Monthly Financials

OPERATIONS DEPARTMENT (Susie White)

45. Review of the 2022 IPA Performance Evaluation Tool

IX. IEHP Health Access – No Business

X. Comments from the Public on Matters not on the Agenda

XI. Board Member Comments

XII. Closed Session

1. With Respect to Every Item of Business to be Discussed in Closed Session Pursuant to California Government Code Section 54956.87 subdivision (b):

HEALTH PLAN TRADE SECRETS: Meeting held for the purpose of discussion or taking action on health plan trade secrets, including initiating a new service, program, marketing strategy, business plan, or technology, or to add a benefit or product where the premature disclosure of the trade secret would create a substantial probability of depriving the health plan of a substantial economic benefit or opportunity.

2. With respect to every item of business to be discussed in closed session pursuant to California Government Code Section 54956.9:

Conference with Legal Counsel-Anticipated Litigation: Initiation of litigation pursuant to subdivision (d)(4) of Government Code Section 54956.9:

- i. One potential case.

XIII. Adjournment

The next meeting of the IEHP Governing Board will be held on December 11, 2023 at 9:00 a.m. at the Mission Inn, Riverside, Ca.