



**REGULAR MEETING OF THE GOVERNING BOARD
OF THE
INLAND EMPIRE HEALTH PLAN**

Tuesday, October 14, 2025 - 9:00 AM

Board Report #365

**Dr. Bradley P. Gilbert Center for Learning and Innovation
9500 Cleveland Avenue - Board Room
Rancho Cucamonga, CA 91730**

If disability-related accommodations are needed to participate in this meeting, please contact BoardServices@IEHP.org during regular business hours of IEHP (M - F 8:00 a.m. – 5:00 p.m.)

PUBLIC COMMENT AT INLAND EMPIRE HEALTH PLAN GOVERNING BOARD MEETINGS:

The meeting of the Inland Empire Health Plan Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction at the time of the meeting when the item listed on the agenda is called. In order to keep track of speakers and to be able to notify the Board of any speakers on a particular agenda item, a speaker slip is requested to be completed and provided to the Board Secretary by the commencement of the public meeting and no later than the time the agenda item has been called so that you may be recognized by the Board to speak. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above or by contacting the Secretary to the Governing Board by phone at (909) 736-6891 or by email at BoardServices@iehp.org.

Any member of the public may observe the scheduled proceedings by using the information listed below

<https://youtube.com/live/gDHfDPPvqaE?feature=share>

AGENDA

- I. Call to Order
- II. Pledge of Allegiance
- III. Roll Call
- IV. Changes to the Agenda
- V. Public Comments on Matters on the Agenda

AGENDA

VI. Conflict of Interest Disclosure:

Please note that Board members who also serve as a member of a legislative body of another public entity, such as San Bernardino County or the County of Riverside, does not by itself constitute a disqualifying conflict of interest that would prevent such members from participating on matters appearing on the agenda for the Inland Empire Health Plan despite their affiliation with both public entities.

VII. Adopt and Approve of the Meeting Minutes from the September 8, 2025, Regular Meeting of the Governing Board of the Inland Empire Health Plan

VIII. CONSENT AGENDA

ADMINISTRATION (Jarrod McNaughton)

1. Ratify and Approve Amendment 04 to Local Initiative Secondary Contract (23-30257) with the California Department of Health Care Services
2. Ratify and Approve Calendar Year 2026 Dual Eligible Special Needs Plan Contracts
3. Approve the Third Revision to the Inland Empire Health Plan Covered Agent Agreement Template, Delegation of Authority to Execute Agreements or Amendments with Agents and Agencies in Furtherance of the Covered California Line of Business
4. Approve the Funding for the Annual Membership Dues with Local Health Plans of California for 2025-2026
5. Ratify and Approve the Sixth Amendment to the Professional Services Agreement with Integrity Advantage Solutions, LLC.
6. Approve the Inland Empire Health Plan Pay Schedules for Quarter Three of 2025

FINANCE DEPARTMENT (Jarrod McNaughton)

7. Approve the Public Works Contract with West Coast Arborists, Inc.
8. Ratify and Approve the Sixth Amendment to the Lease Agreement with JKS-Marshall, L.P.

HEALTH SERVICES DEPARTMENT (Edward Juhn, M.D.)

9. Approve the Funding Agreement with Riverside County
10. Approve the Third Amendment to the Memorandum of Understanding with Bendito Medical Corporation
11. Approve the Seventh Amendment to the Service Agreement with Medimpact Healthcare Systems, Inc.

OPERATIONS DEPARTMENT (Susie White)

12. Approve the Second Amendment to the Professional Services Agreement with A3 Growth Partners, LLC.

PROVIDER CONTRACTING DEPARTMENT (Susie White)

13. Ratify and Approve the Participating Provider Agreement (Excluding Medicare) – with Public Health Foundation Enterprises, Inc. dba Heluna Health - Industry

IX. POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS

ADMINISTRATION (Jarrod McNaughton)

14. Chief Executive Officer Report
15. Board Education - Contact Center Automation and Voice of the Member

FINANCE DEPARTMENT (Jarrod McNaughton)

16. Monthly Financial Review

OPERATIONS DEPARTMENT (Susie White)

17. 2024 Independent Physician Association Performance Evaluation Tool Review

QUALITY DEPARTMENT (Genia Fick)

18. Overview of the 2025 Medi-Cal and Medicare Consumer Assessment of Healthcare Providers and Systems Member Satisfaction Survey Results
19. Final Results for Medi-Cal, D-SNP, and Covered California Healthcare Effectiveness Data And Information Set For Measurement Year 2024

- X. Comments from the Public on Matters not on the Agenda
- XI. Board Member Comments

AGENDA

XII. Closed Session

With respect to every item of business to be discussed in closed session pursuant to Government Code Section 54956.9:

1. Conference with Legal Counsel-Existing Litigation pursuant to subdivision (d)(1) of Government Code Section 54956.9:
 - a. United States of America v. Local Initiative Health Authority for Inland Empire Health Plan d/b/a Inland Empire Health Plan; U.S. District Court, Central District of California, Case No. 5:25-cv-02444

XIII. Adjournment

The next meeting of the IEHP Governing Board will be held on **THURSDAY**, November 13, 2025, at the Dr. Bradley P. Gilbert Center for Learning and Innovation in Rancho Cucamonga.