IEHP
October 12, 2026, IEHP Governing Board Meeting
October 12, 2026
9:00 am Pacific Time

Board Report #376

Dr. Bradley P. Gilbert Center for Learning and Innovation
9500 Cleveland Avenue - Board Room
Rancho Cucamonga, CA 91730

If disability-related accommodations are needed to participate in this meeting, please contact BoardServices@IEHP.org during regular business hours of IEHP (M - F 8:00 a.m. – 5:00 p.m.)

PUBLIC COMMENT AT INLAND EMPIRE HEALTH PLAN GOVERNING BOARD MEETINGS:

The meeting of the Inland Empire Health Plan Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction at the time of the meeting when the item listed on the agenda is called. In order to keep track of speakers and to be able to notify the Board of any speakers on a particular agenda item, a speaker slip is requested to be completed and provided to the Board Secretary by the commencement of the public meeting and no later than the time the agenda item has been called so that you may be recognized by the Board to speak. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above or by contacting the Secretary to the Governing Board by phone at (909) 736-6891 or by email at BoardServices@iehp.org.

Any member of the public may observe the scheduled proceedings by using the information listed below

***** LIVE STREAMING FOR THIS MEETING*****
https://youtube.com/live/lmf19tmhRrE?feature=share

AGENDA

I. Call to Order
II. Pledge of Allegiance
III. Roll Call
IV. Special Presentation in recognition of Jane Maass, Vice President, Business Relationship Management
V. Changes to the Agenda

VI. Public Comments on Matters on the Agenda

VII. Conflict of Interest Disclosure:

Please note that Board members who also serve as a member of a legislative body of another public entity, such as San Bernardino County or the County of Riverside, does not by itself constitute a disqualifying conflict of interest that would prevent such members from participating on matters appearing on the agenda for the Inland Empire Health Plan despite their affiliation with both public entities.

VIII. Adopt and Approve the Meeting Minutes from the September 14, 2026 Regular Meeting of the Governing Board of the Inland Empire Health Plan

IX. CONSENT AGENDA

A. **ADMINISTRATION (Jarrod McNaughton)**

1. Approve the Inland Empire Health Plan 2027 Governing Board Meeting Calendar
2. Delegation of Authority to Approve the Third Amendment to the Enhanced Care Management Provider Agreement with IEHP Health Access
3. Approve the First Amendment to the Professional Services Agreement with Tenfold Health, Inc. for Strategic Consulting Services
4. Delegation of Authority to Approve the Funding Agreement with Riverside University Health System to Provide Support for Financial Consulting Services
5. Delegation of Authority to Approve the Funding Agreement with San Bernardino County on Behalf of Arrowhead Regional Medical Center to Provide Support for Financial Consulting Services

B. **FINANCE DEPARTMENT (Patrick Brosnan)**

1. Update on the Workers' Compensation and Crime Insurance Policy Renewals
2. Update on the Insurance Renewals for Property and Casualty, Management Liability, Cyber Liability, and Fiduciary Liability
3. Ratify and Approve the First Amendment to the Professional Services Agreement with ABM Industry Groups, LLC. for Building Engineering Services
4. Approve the First Amendment to the Professional Services Agreement with Health Management Systems, Inc. for Coordination of Benefits Identification and Recovery Services

C. **HEALTH SERVICES DEPARTMENT (Edward Juhn, M.D.)**

1. Approve the Second Amendment to the Funding Agreement with San Bernardino County Department of Public Health for Community Health Improvement Plan Services
2. Approve the Funding Increase to the Service Agreement with MedImpact Healthcare Systems, Inc. for Pharmacy Benefits Management Services

D. **INFORMATION TECHNOLOGY DEPARTMENT (Vinil Devabhaktuni)**
1. Delegation of Authority to Approve the Data Center Licensing Agreement with County of Riverside Information Technology for Co-Location Services of Inland Empire Health Plan's Offsite Data and Network Equipment
2. Approve the Award of Request For Proposal #26-06970 for Data Abstraction and Natural Language Processing Solution and Delegation of Authority to Approve Contractual Documents with Datycs Inc.

E. **OPERATIONS DEPARTMENT (Susie White)**
1. 2025 Independent Physician Association Performance Evaluation Tool Review
2. Approve the First Amendment to the Proprietary Services Agreement with J.D. Power for Customer Services Excellence Program Services

F. **QUALITY DEPARTMENT (Genia Fick)**
1. 2025 Culturally and Linguistically Appropriate Services Annual Evaluation Review
2. Approve the Award of Request For Proposal 25-06897 and Delegation of Authority to Approve Contractual Documents with ProPeer Resources, LLC, Advanced Medical Reviews, and Medical Review Institute of America, for Independent Physician Review Services

G. **PROVIDER CONTRACTING DEPARTMENT (Susie White)**
1. Approve the Ancillary Provider Agreement with FoodSmart Nutrition Network for Community Support Services

X. POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS

A. **ADMINISTRATION (Jarrod McNaughton)**
1. Chief Executive Officer Update
   i. CEO Board report_Oct 12 Presentation

B. **FINANCE DEPARTMENT (Patrick Brosnan)**
1. Monthly Financial Report
   i. Monthly Financial Presentation (PE083126)

C. **QUALITY DEPARTMENT (Genia Fick)**

1. 2026 Medi-Cal and Medicare Consumer Assessment of Healthcare Providers & Systems Member Satisfaction Survey Results
2. Medi-Cal and Dual Eligible Special Needs Plan Healthcare Effectiveness Data and Information Set and Managed Care Accountability Set Initial Results for Measurement Year 2025
   i. MY 2025 Quality Results Presentation

XI. Comments from the Public on Matters not on the Agenda

XII. Board Member Comments

XIII. Closed Session

A. With respect to every item of business to be discussed in closed session pursuant to California Government Code Section 54956.9:

1. Conference with Legal Counsel-Anticipated Litigation: Initiation of litigation pursuant to subdivision (d)(2) of Government Code Section 54956.9:

   a. Four potential matters

B. With Respect to Every Item of Business to be Discussed in Closed Session Pursuant to California Government Code Section 54956.87 subdivision (b):

1. A meeting for the purposes of discussing or taking action on a health plan trade secret.

XIV. Adjournment

The next meeting of the IEHP Governing Board will be held on December 14, 2026, at the Dr. Bradley P. Gilbert Center for Learning and Innovation in Rancho Cucamonga.